INSTALLATION INSTRUCTIONS
TWO-STAGE HEAT PUMP OUTDOOR UNITS
(-)PRL-JEC 16 SEER EQUIPPED WITH THE COMFORT CONTROL² SYSTEM™

RECOGNIZE THIS SYMBOL AS AN INDICATION OF IMPORTANT SAFETY INFORMATION!

WARNING
THESE INSTRUCTIONS ARE INTENDED AS AN AID TO QUALIFIED, LICENSED SERVICE PERSONNEL FOR PROPER INSTALLATION, ADJUSTMENT AND OPERATION OF THIS UNIT. READ THESE INSTRUCTIONS THOROUGHLY BEFORE ATTEMPTING INSTALLATION OR OPERATION. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN IMPROPER INSTALLATION, ADJUSTMENT, SERVICE OR MAINTENANCE POSSIBLY RESULTING IN FIRE, ELECTRICAL SHOCK, PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

DO NOT DESTROY THIS MANUAL
PLEASE READ CAREFULLY AND KEEP IN A SAFE PLACE FOR FUTURE REFERENCE BY A SERVICEMAN

[] INDICATES METRIC CONVERSIONS
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1.0 SAFETY INFORMATION

⚠️ WARNING

These instructions are intended as an aid to qualified, licensed service personnel for proper installation, adjustment and operation of this unit. Read these instructions thoroughly before attempting installation or operation. Failure to follow these instructions may result in improper installation, adjustment, service or maintenance possibly resulting in fire, electrical shock, property damage, personal injury or death.

⚠️ WARNING

The manufacturer's warranty does not cover any damage or defect to the air conditioner caused by the attachment or use of any components, accessories or devices (other than those authorized by the manufacturer) into, onto or in conjunction with the air conditioner. You should be aware that the use of unauthorized components, accessories or devices may adversely affect the operation of the air conditioner and may also endanger life and property. The manufacturer disclaims any responsibility for such loss or injury resulting from the use of such unauthorized components, accessories or devices.

⚠️ WARNING

Disconnect all power to unit before starting maintenance. Failure to do so can cause electrical shock resulting in severe personal injury or death.

⚠️ WARNING

Do not use oxygen to purge lines or pressurize system for leak test. Oxygen reacts violently with oil, which can cause an explosion resulting in severe personal injury or death.

⚠️ WARNING

The unit must be permanently grounded. Failure to do so can cause electrical shock resulting in severe personal injury or death.

⚠️ WARNING

Turn off electric power at the fuse box or service panel before making any electrical connections. Also, the ground connection must be completed before making line voltage connections. Failure to do so can result in electrical shock, severe personal injury or death.
CAUTION
R-410A systems operate at higher pressures than R-22 systems. Do not use R-22 service equipment or components on R-410A equipment.

CAUTION
Only use evaporators approved for use on R-410A systems. Use of existing R-22 evaporators can introduce mineral oil to the R-410A refrigerant forming two different liquids and decreasing oil return to the compressor. This can result in compressor failure.

CAUTION
When coil is installed over a finished ceiling and/or living area, it is recommended that a secondary sheet metal condensate pan be constructed and installed under entire unit. Failure to do so can result in property damage.

CAUTION
THE COMPRESSOR HAS AN INTERNAL OVERLOAD PROTECTOR. UNDER SOME CONDITIONS, IT CAN TAKE UP TO 2 HOURS FOR THIS OVERLOAD TO RESET. MAKE SURE OVERLOAD HAS HAD TIME TO RESET BEFORE CONDEMNING THE COMPRESSOR.

CAUTION
UNIT MAY START SUDDENLY AND WITHOUT WARNING
Solid red light indicates a thermostat call for unit operation is present at the ICC control. ICC control will attempt to start unit after short cycle timer expires or when in Active Protection mode will attempt to restart unit prior to Lockout mode.

CAUTION
UNIT MAY START SUDDENLY AND WITHOUT WARNING
Solid red light indicates a thermostat call for unit operation is present at the ICC. ICC will attempt to start unit after short cycle timer expires or when in Active Protection mode will attempt to restart unit prior to Lockout mode.

CAUTION
THE TOP OF THE SCROLL COMPRESSOR SHELL IS HOT. TOUCHING THE COMPRESSOR TOP MAY RESULT IN SERIOUS PERSONAL INJURY.

CAUTION
R-410A PRESSURES ARE APPROXIMATELY 60% HIGHER THAN R-22 PRESSURES. USE APPROPRIATE CARE WHEN USING THIS REFRIGERANT. FAILURE TO EXERCISE CARE MAY RESULT IN EQUIPMENT DAMAGE, OR PERSONAL INJURY.
2.0 GENERAL INFORMATION

The (-)PRL-series of heat pump are designed to operate using the Comfort Control² System™ or traditional 24VAC controls. These units are equipped with the Comfort Control² System™. To take full advantage of the Comfort Control² System™, the preferred method of installation is using the Comfort Control² System™. Your installation must have these components to use the Comfort Control² System™:

- (-)PRL heat pump with the Comfort Control² System™
- Air handler or furnace equipped with the Comfort Control² System™
- Comfort Control² thermostat

If your installation does not meet the above requirements, you must use traditional 24VAC controls.

This installation instruction manual contains complete instructions for installation and setup with using the Comfort Control² or conventional 24VAC controls. Please refer to the Engineering Specification Sheets for complete performance data, thermostat, and accessory listings.

The information contained in this manual has been prepared to assist in the proper installation, operation and maintenance of the air conditioning system. Improper installation, or installation not made in accordance with these instructions, can result in unsatisfactory operation and/or dangerous conditions, and can cause the related warranty not to apply.

Read this manual and any instructions packaged with separate equipment required to make up the system prior to installation. Retain this manual for future reference.

To achieve optimum efficiency and capacity, the indoor cooling coils listed in the condensing unit specification sheet should be used.

2.1 Checking Product Received

Upon receiving unit, inspect it for any shipping damage. Claims for damage, either apparent or concealed, should be filed immediately with the shipping company. Check heat pump model number, electrical characteristics and accessories to determine if they are correct. Check system components (evaporator coil, condensing unit, evaporator blower, etc.) to make sure they are properly matched.

2.2 Application

Before specifying any heat pump equipment, a survey of the structure and a heat loss and heat gain calculation must be made. A heat loss calculation involves identifying all surfaces and openings that lose heat to the surrounding air and quantifying that heat loss. A cooling heat gain calculation makes similar measurements and determines the amount of heat needed to be removed. A heat gain calculation also calculates the extra heat load caused by sunlight and by humidity removal. These factors must be considered before selecting a heat pump system to provide year round comfort. The Air Conditioning Contractors of America (ACCA) J Manual method of load calculation is one recognized procedure for determining the heating and cooling load.

The cooling load calculation determines the heat pump size. There are two capacities that enable the equipment to provide comfort. The first is sensible capacity. Sensible heat is the heat energy measured on the dry bulb thermometer.

The second form of heat is called latent or hidden heat. This is heat held in the humidity in the air. Removing this heat does not affect a thermometer. However, removing the heat held in the moisture in the air greatly increases comfort. An oversized system cycles on and off too quickly and does not properly remove humidity, producing an uncomfortable living space. Select the indoor and outdoor equipment combination based on the manufacturer's engineering data.

After the proper equipment combination has been selected, satisfying both sensible and latent requirements, the system must be properly installed. Only then can the unit provide the comfort the manufacturer built into it.

There are several factors that installers must consider.

- Outdoor unit location
- Proper equipment evacuation
- Refrigerant charge
- Indoor unit air flow
- Indoor unit blower speed
- Supply and return air duct design and sizing
- System air balancing
- Diffuser and return air grille location and sizing
2.3 DIMENSIONS

FIGURE 1
DIMENSIONS AND INSTALLATION CLEARANCES

UNIT MODEL NUMBER EXPLANATION

- 036 JEC(– )  P    R L

EC = EQUIPPED WITH THE
COMFORT CONTROL®
SYSTEM™

ELECTRICAL DESIGNATION
J - 208/230-1-60

Cooled Capacity
BTU x 1000 (Nominal Capacity)
024 = 24,000 BTU/HR
036 = 36,000 BTU/HR
048 = 48,000 BTU/HR
060 = 60,000 BTU/HR

DESIGN SERIES
R-410A

REMOTE HEAT PUMP

TRADE NAME

SERVICE
FITTINGS

LOW VOLTAGE
CONNECTION
7/8" [22 mm]

HIGH VOLTAGE
CONNECTION
1 1/2" [34 mm]

LIQUID LINE
CONNECTION

VAPOR LINE
CONNECTION

HIGH PRESSURE
CONTROL
MANUAL RESET
(Field installed
accessory)

SERVICE ACCESS
CLEARANCE

ACCESS PANEL

LOW VOLTAGE
CONNECTION

ACCESSORY
KNOCKOUTS

REMOTE HEAT PUMP

BASE PAN

REQUIRED PUMP-UP
INSTALLATION
LOCATIONS

AIR INLETS
(LOUVERS)
ALLOW 6" [152 mm]
MIN. CLEARANCE
3 SIDES

ALLOW 24" [610 mm]
SERVICE ACCESS
CLEARANCE

AIR DISCHARGE
ALLOW 60" [1524 mm]
CLEARANCE

AIR INLETS
(LOUVERS)
ALLOW 6" [152 mm]
MIN. CLEARANCE
3 SIDES

LOW VOLTAGE
CONNECTION
7/8" [22 mm]

SERVICE ACCESS
CLEARANCE

ACCESS PANEL

HIGH VOLTAGE
CONNECTION
1 1/2" [34 mm]

LIQUID LINE
CONNECTION

VAPOR LINE
CONNECTION

HIGH PRESSURE
CONTROL
MANUAL RESET
(Field installed
accessory)

SERVICE ACCESS
CLEARANCE

ACCESS PANEL

HIGH VOLTAGE
CONNECTION
1 1/2" [34 mm]

LIQUID LINE
CONNECTION

VAPOR LINE
CONNECTION

HIGH PRESSURE
CONTROL
MANUAL RESET
(Field installed
accessory)

SERVICE ACCESS
CLEARANCE

ACCESS PANEL

DIMENSIONAL DATA

HEAT PUMP MODEL (-)PRL 024, 036, 048, 060

| HEIGHT "H" (INCHES) | 33 |
| LENGTH "L" (INCHES) | 44-3/4 |
| WIDTH "W" (INCHES)  | 31-1/2 |

BOTTOM VIEW SHOWING DEFROST CONDENSATE DRAIN OPENINGS (\shaded areas).
2.4 Electrical And Physical Data

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2.5 Proper Installation
Proper sizing and installation of this equipment is critical to achieve optimal performance. Use the information in this Installation Instruction Manual and reference the applicable Engineering Specification Sheet when installing this product.

**IMPORTANT:** This product has been designed and manufactured to meet ENERGY STAR criteria for energy efficiency when matched with appropriate coil components. However, proper refrigerant charge and proper airflow are critical to achieve rated capacity and efficiency. Installation of this product should follow the manufacturer’s refrigerant charging and airflow instructions. Failure to confirm proper charge and airflow may reduce energy efficiency and shorten equipment life.

3.0 LOCATING UNIT
3.1 Corrosive Environment
The metal parts of this unit may be subject to rust or deterioration if exposed to a corrosive environment. This oxidation could shorten the equipment’s useful life. Corrosive elements include, but are not limited to, salt spray, fog or mist in seacoast areas, sulphur or chlorine from lawn watering systems, and various chemical contaminants from industries such as paper mills and petroleum refineries.

If the unit is to be installed in an area where contaminants are likely to be a problem, special attention should be given to the equipment location and exposure.

- Avoid having lawn sprinkler heads spray directly on the unit cabinet.
- In coastal areas, locate the unit on the side of the building away from the waterfront.
- Shielding provided by a fence or shrubs may give some protection, but cannot violate minimum airflow and service access clearances.
- Elevating the unit off its slab or base enough to allow air circulation will help avoid holding water against the basepan.

Regular maintenance will reduce the build-up of contaminants and help to protect the unit’s finish.

⚠️ WARNING

**DISCONNECT ALL POWER TO UNIT BEFORE STARTING MAINTENANCE. FAILURE TO DO SO CAN CAUSE ELECTRICAL SHOCK RESULTING IN SEvere PERSONAL INJURY OR DEATH.**

- Frequent washing of the cabinet, fan blade and coil with fresh water will remove most of the salt or other contaminants that build up on the unit.
- Regular cleaning and waxing of the cabinet with a good automobile polish will provide some protection.
- A good liquid cleaner may be used several times a year to remove matter that will not wash off with water.
Several different types of protective coatings are offered in some areas. These coatings may provide some benefit, but the effectiveness of such coating materials cannot be verified by the equipment manufacturer.

3.2 Heat Pump Location
Consult local and national building codes and ordinances for special installation requirements. Following location information will provide longer life and simplified servicing of the outdoor heat pump.

**NOTE:** These units must be installed outdoors. No ductwork can be attached, or other modifications made, to the discharge grille. Modifications will affect performance or operation.

3.3 Operational Issues

- **IMPORTANT:** Locate the unit in a manner that will not prevent, impair or compromise the performance of other equipment horizontally installed in proximity to the unit. Maintain all required minimum distances to gas and electric meters, dryer vents, exhaust and inlet openings. In the absence of National Codes, or manufacturers’ recommendations, local code recommendations and requirements will take precedence.

- Refrigerant piping and wiring should be properly sized and kept as short as possible to avoid capacity losses and increased operating costs.

- Locate the unit where water run off will not create a problem with the equipment. Position the unit away from the drip edge of the roof whenever possible. Units are weatherized, but can be affected by the following:
  - Water pouring into the unit from the junction of rooflines, without protective guttering. Large volumes of water entering the heat pump while in operation can impact fan blade or motor life, and coil damage may occur to a heat pump if moisture cannot drain from the unit under freezing conditions.
  - Freezing moisture, or sleet conditions, can cause the cabinet to ice-over prematurely and prevent heat pump operation, requiring backup heat, which generally results in less economical operation.

- Closely follow clearance recommendations on Page 6.
  - 24” to the service panel access
  - 60” above heat pump fan discharge (unit top) to prevent recirculation
  - 6” to heat pump coil grille air inlets

3.4 For Units With Space Limitations

**FOR CONDENSERS WITH SPACE LIMITATIONS**
In the event that a space limitation exists, we will permit the following clearances:

**Single Unit Applications:** Clearances below 6 inches will reduce unit capacity and efficiency. Do not reduce the 60-inch discharge, or the 24-inch service clearances.

**Multiple Unit Applications:** When multiple condenser grille sides are aligned, a 6-inch per unit clearance is recommended, for a total of 12” between two units. Two combined clearances below 12 inches will reduce capacity and efficiency. Do not reduce the 60-inch discharge, or 24-inch service, clearances.

3.5 Customer Satisfaction Issues

- The heat pump should be located away from the living, sleeping and recreational spaces of the owner and those spaces on adjoining property.

- To prevent noise transmission, the mounting pad for the outdoor unit should not be connected to the structure, and should be located sufficient distance above grade to prevent ground water from entering the unit.

3.6 Unit Mounting
If elevating the heat pump, either on a flat roof or on a slab, observe the following guidelines.

- The base pan provided elevates the heat pump 3/4” above the base pad.

- If elevating a unit on a flat roof, use 4” x 4” (or equivalent) stringers positioned to distribute unit weight evenly and prevent noise and vibration (see Figure 2).

  **NOTE:** Do not block drain openings shown in Figure 1.

- If unit must be elevated because of anticipated snow fall, secure unit and elevating stand such that unit and/or stand will not tip over or fall off. Keep in mind that someone may try to climb on unit.
3.7 Factory-Preferred Tie-Down Method

**IMPORTANT:** The Manufacturer approved/recommended method is a guide to securing equipment for wind and seismic loads. Other methods might provide the same result, but the Manufacturer method is the only one endorsed by Manufacturer for securing equipment where wind or earthquake damage can occur. Additional information is available in the PTS (Product Technical Support) section of the Manufacturer website Rheemote.net and can be found as a listing under each outdoor model. If you do not have access to this site, your Distributor can offer assistance.

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4.0 REFRIGERANT CONNECTIONS

All units are factory charged with Refrigerant 410A. All models are supplied with service valves. Keep tube ends sealed until connection is to be made to prevent system contamination.

4.1 Tools Required For Installing & Servicing R-410A Models

**Manifold Sets:**
- Up to 800 PSIG High side
- Up to 250 PSIG Low Side
- 550 PSIG Low Side Retard

**Manifold Hoses:**
- Service Pressure Rating of 800 PSIG

**Recovery Cylinders:**
- 400 PSIG Pressure Rating
- Dept. of Transportation 4BA400 or BW400
4.2 Specifications of R-410A:

Application: **R-410A is not a drop-in replacement for R-22;** equipment designs must accommodate its higher pressures. It cannot be retrofitted into R-22 heat pumps.

Physical Properties: R-410A has an atmospheric boiling point of -62.9°F and its saturation pressure at 77°F is 224.5 psig.

Composition: R-410A is an azeotropic mixture of 50% by weight difluoromethane (HFC-32) and 50% by weight pentafluoroethane (HFC-125).

Pressure: **The pressure of R-410A is approximately 60% (1.6 times) greater than R-22.** Recovery and recycle equipment, pumps, hoses and the like need to have design pressure ratings appropriate for R-410A. **Manifold sets need to range up to 800 psig high-side and 250 psig low-side with a 550 psig low-side retard. Hoses need to have a service pressure rating of 800 psig. Recovery cylinders need to have a 400 psig service pressure rating.** DOT 4BA400 or DOT BW400.

Combustibility: At pressures above 1 atmosphere, mixture of R-410A and air can become combustible. **R-410A and air should never be mixed in tanks or supply lines, or be allowed to accumulate in storage tanks. Leak checking should never be done with a mixture of R-410A and air.** Leak checking can be performed safely with nitrogen or a mixture of R-410A and nitrogen.

4.3 Quick Reference Guide For R-410A

- R-410A refrigerant operates at approximately 60% higher pressure (1.6 times) than R-22. Ensure that servicing equipment is designed to operate with R-410A.
- R-410A refrigerant cylinders are pink in color.
- R-410A, as with other HFC’s is only compatible with POE oils.
- Vacuum pumps will not remove moisture from oil.
- R-410A systems are to be charged with liquid refrigerants. Prior to March 1999, R-410A refrigerant cylinders had a dip tube. These cylinders should be kept upright for equipment charging. Post March 1999 cylinders do not have a dip tube and should be inverted to ensure liquid charging of the equipment.
- Do not install a suction line filter drier in the liquid line.
- A liquid line filter drier is standard on every unit. Only manufacturer approved liquid line filter driers can be used. These are Sporlan (CW083S) and Alco (80K083S) driers. These filter driers are rated for minimum working pressure of 600 psig.
- Desiccant (drying agent) must be compatible for POE oils and R-410A.
5.0 REPLACEMENT UNITS

To prevent failure of a new condensing unit, the existing evaporator tubing system must be correctly sized and cleaned or replaced. Care must be exercised that the expansion device is not plugged. For new and replacement units, a liquid line filter drier should be installed and refrigerant tubing should be properly sized. Test the oil for acid. If positive, a suction line filter drier is mandatory.

**IMPORTANT:** WHEN REPLACING AN R-22 UNIT WITH AN R-410A UNIT, EITHER REPLACE THE LINE SET OR ENSURE THAT THE EXISTING LINE SET IS THOROUGHLY CLEANED OF ANY OLD OIL OR DEBRIS.

6.0 INDOOR COIL

REFER TO INDOOR COIL MANUFACTURER’S INSTALLATION INSTRUCTIONS.

**IMPORTANT:** The manufacturer is not responsible for the performance and operation of a mismatched system, or for a match listed with another manufacturer’s coil.

![CAUTION]

Only use evaporators approved for use on R-410A systems. Use of existing R-22 evaporators can introduce mineral oil to the R-410A refrigerant forming two different liquids and decreasing oil return to the compressor. This can result in compressor failure.

**NOTE:** All (-)PRL units must be installed with a TXV Evaporator.

The thermostatic expansion valve is specifically designed to operate with R-410A. **DO NOT use an R-22 TXV or evaporator. The existing evaporator must be replaced with the factory specified TXV evaporator specifically designed for R-410A.**

6.1 Location

Do not install the indoor coil in the return duct system of a gas or oil furnace. Provide a service inlet to the coil for inspection and cleaning. Keep the coil pitched toward the drain connection.

![CAUTION]

When coil is installed over a finished ceiling and/or living area, it is recommended that a secondary sheet metal condensate pan be constructed and installed under entire unit. Failure to do so can result in property damage.

7.0 INTERCONNECTING TUBING

7.1 Vapor and Liquid Lines

Keep all lines sealed until connection is made.

Make connections at the indoor coil first.

Refer to Line Size Information in Tables 4 and 5 for correct size and multipliers to be used to determine capacity for various vapor line diameters and lengths of run. The losses due to the lines being exposed to outdoor conditions are not included.

The factory refrigeration charge in the outdoor unit is sufficient for the unit and 15 feet of standard size interconnecting liquid and vapor lines. For different lengths, adjust the charge as indicated below.

- 1/4” ± .3 oz. per foot
- 5/16” ± .4 oz. per foot
- 3/8” ± .6 oz. per foot
- 1/2” ± 1.2 oz. per foot
7.2 Maximum Length of Lines

The maximum length of interconnecting line is 150 feet. Always use the shortest length possible with a minimum number of bends. Additional compressor oil is not required for any length up to 150 feet.

**NOTE:** Excessively long refrigerant lines cause loss of equipment capacity.

7.3 Outdoor Unit Installed Above or Below Indoor Coil

Use the following guidelines when installing the unit:

1. Expansion Valve Coil:
   a. The vertical separation cannot exceed the value in Tables 4 and 5.
   b. No changes are required for expansion valve coils.

2. It is recommended to use the smallest liquid line size permitted to minimize the system charge.

3. Tables 4 and 5 may be used for sizing horizontal runs.

7.4 Tubing Installation

Observe the following when installing correctly sized type “L” refrigerant tubing between the condensing unit and evaporator coil:

- If a portion of the liquid line passes through a hot area where liquid refrigerant can be heated to form vapor, insulating the liquid line is required.
- Use clean, dehydrated, sealed refrigeration grade tubing.
- Always keep tubing sealed until tubing is in place and connections are to be made.
- Blow out the liquid and vapor lines with dry nitrogen before connecting to the outdoor unit and indoor coil. Any debris in the line set will end up plugging the expansion device.
- As an added precaution, a high quality filter drier is standard on R-410A units.
- Do not allow the vapor line and liquid line to be in contact with each other. This causes an undesirable heat transfer resulting in capacity loss and increased power consumption. The vapor line must be insulated.
- If tubing has been cut, make sure ends are deburred while holding in a position to prevent chips from falling into tubing. Burrs such as those caused by tubing cutters can affect performance dramatically, particularly on small liquid line sizes.
- For best operation, keep tubing run as short as possible with a minimum number of elbows or bends.
- Locations where the tubing will be exposed to mechanical damage should be avoided. If it is necessary to use such locations, the copper tubing should be housed to prevent damage.
- If tubing is to be run underground, it must be run in a sealed watertight chase.
- Use care in routing tubing and do not kink or twist. Use a good tubing bender on the vapor line to prevent kinking.
- Route the tubing using temporary hangers, then straighten the tubing and install permanent hangers. Line must be adequately supported.
- The vapor line must be insulated to prevent dripping (sweating) and prevent performance losses. Armaflex and Rubatex are satisfactory insulations for this purpose. Use 1/2” minimum insulation thickness, additional insulation may be required for long runs.
- Check Table 4 for the correct vapor line size. Check Table 5 for the correct liquid line size.
**TABLE 4**

**SUCTION LINE SIZING – DUAL SPEED HEAT PUMP**

Allowed suction line size is determined by total line length on oil return. Liquid size determines total line length and vertical separation.

After selecting allowed suction line size by outdoor unit position, see the liquid line chart for allowable vertical height and total line length.

<table>
<thead>
<tr>
<th>Standard Line Connection Size (Inch I.D.) [mm]</th>
<th>SUCTION LINE SIZE Outdoor unit ABOVE Indoor Coil</th>
<th>SUCTION LINE SIZE Outdoor unit BELOW Indoor Coil</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Refer to Liquid Line Table for vertical Separation</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>3/4&quot; [19.05]</td>
<td>50 [15.24]</td>
</tr>
<tr>
<td></td>
<td>Not Allowed for any length</td>
<td>Refer to L.L. table</td>
</tr>
<tr>
<td></td>
<td>7/8&quot; [22.23]</td>
<td>Not allowed above 75 ft. length</td>
</tr>
<tr>
<td></td>
<td>Refer to Liquid Line Table for vertical Separation</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>3/4&quot; [19.05]</td>
<td>50 [15.24]</td>
</tr>
<tr>
<td></td>
<td>Not Allowed for any length</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>7/8&quot; [22.23]</td>
<td>Not Allowed for any length</td>
</tr>
<tr>
<td></td>
<td>Refer to Liquid Line Table for vertical Separation</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>3/4&quot; [19.05]</td>
<td>50 [15.24]</td>
</tr>
<tr>
<td></td>
<td>Refer to Liquid Line Table for vertical Separation</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>7/8&quot; [22.23]</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>Refer to Liquid Line Table for vertical Separation</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>7/8&quot; [22.23]</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
<tr>
<td></td>
<td>1-1/8&quot; [28.58]</td>
<td>Refer to Liquid Line Table for vertical Separation</td>
</tr>
</tbody>
</table>

**NOTES:** Using suction line larger than shown in table will result in poor oil return and is not recommended.

---

**TABLE 5**

**LIQUID LINE SIZING – DUAL SPEED HEAT PUMP**

<table>
<thead>
<tr>
<th>2-Stage R-410A System Capacity Model</th>
<th>Line Size Connection Size (Inch I.D.) [mm]</th>
<th>Liquid Line Size Outdoor unit Above or Below Indoor Coil</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>25 [7.62]</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>30 [9.14]</td>
</tr>
<tr>
<td></td>
<td>N/A</td>
<td>25 [7.62]</td>
</tr>
<tr>
<td></td>
<td>5/16&quot; [7.93]</td>
<td>33 [10.63]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>50 [15.24]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>44 [13.41]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>44 [13.41]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>39 [11.89]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>47 [14.33]</td>
</tr>
<tr>
<td></td>
<td>1/2&quot; [12.70]</td>
<td>50 [15.24]</td>
</tr>
</tbody>
</table>

**NOTES:** N/A - Application Not Recommended
7.5 Tubing Connections
Indoor coils have only a holding charge of dry nitrogen. Keep all tube ends sealed until connections are to be made.

- Use type “L” copper refrigeration tubing. Brazed the connections with the following alloys:
  - copper to copper - 5%
  - Silver alloy (no flux)
  - copper to steel or brass - 35%
  - silver alloy (with flux)

- Be certain both refrigerant shutoff valves at the outdoor unit are closed.

- Clean the inside of the fittings and outside of the tubing with steel wool or sand cloth before soldering. Always keep chips, steel wool, dirt, etc., out of the inside when cleaning.

- Assemble tubing part way into fitting. Apply flux all around the outside of the tubing and push tubing into stop. This procedure will keep the flux from getting inside the system.

- Remove the cap and schrader core from service port to protect seals from heat damage.

- Use an appropriate heatsink material around the copper stub and the service valves before applying heat.

  **IMPORTANT:** Do not braze any fitting with the TEV sensing bulb attached.

- Braze the tubing between the outdoor unit and indoor coil. Flow dry nitrogen into a service port and through the tubing while brazing.

- After brazing – use an appropriate heatsink material to cool the joint and remove any flux residue.

- The service valves are not backseating valves. To open the valves, remove the valve cap with an adjustable wrench. Insert a 3/16” or 5/16” hex wrench into the stem. Back out counterclockwise.

- Replace the valve cap finger tight then tighten an additional 1/2 hex flat for a metal-to-metal seal.

7.6 Leak Testing

- Pressurize line set and coil through service fittings with dry nitrogen to 150 PSIG maximum. Leak test all joints using liquid detergent. If a leak is found, recover pressure and repair.

**WARNING**

DO NOT USE OXYGEN TO PURGE LINES OR PRESSURIZE SYSTEM FOR LEAK TEST. OXYGEN REACTS VIOLENTLY WITH OIL, WHICH CAN CAUSE AN EXPLOSION RESULTING IN SEVERE PERSONAL INJURY OR DEATH.

8.0 DEMAND DEFROST CONTROL
The ICC has a demand defrost algorithm so a separate defrost control is not needed. The ICC monitors the outdoor ambient temperature, outdoor coil temperature, and the compressor run-time to determine when a defrost cycle is required.

8.1 Defrost Initiation
A defrost will be initiated when the three conditions below are satisfied:

1) The outdoor coil temperature is below 35°F.

2) The compressor has operated for at least 34 minutes with the outdoor coil temperature below 35°F.

3) The defrost algorithm determines a defrost is required.

Additionally, a defrost will be initiated if six hours of accumulated compressor run-time has elapsed without a defrost with the outdoor coil temperature below 35°F.
8.2 Defrost Termination
Once a defrost is initiated, the defrost will continue until fourteen minutes has elapsed or the coil temperature has reached the terminate temperature. The terminate temperature is factory set at 70°F, although the temperature can be changed to 50°F, 60°F, 70°F or 80°F by relocating dip switches on the ICC.

NOTE: An optional “Noise Abatement Time” can be selected via the communicating thermostat or the Service Tool program. When 5 second Noise Abatement is selected, the compressor will shut down for 5 seconds when unit goes into or comes out of defrost.

8.3 Temperature Sensors
The coil sensor is clipped to the top tube on the outdoor coil at the point fed by the distribution tubes from the expansion device (short 3/8” dia. tube).

If the ambient sensor fails the defrost control will initiate a defrost every 34 minutes in heat mode with the coil temperature below 35°F.

8.4 Defrost Test Mode
The defrost test mode is initiated by pressing pushbutton SW2 for 1 second with the unit running in HP mode. Upon release of pushbutton SW2, the unit will go into defrost until termination temperature is achieved or 14 minutes has expired. Pressing SW2 while in Defrost Test Mode will terminate test mode.

8.5 Trouble Shooting Demand Defrost
Set the indoor thermostat select switch to heat and initiate a call for heat.

Press SW2 to put the unit into defrost. If the unit goes into defrost and comes back out of defrost, the indication is that the control is working properly.

9.0 COMPRESSOR CRANKCASE HEAT (CCH)
CCH is standard on these models due to refrigerant migration during the off cycle that can result in a noisy start up.

Crankcase Heater Operation:
Supplemental crankcase heat is required to prevent refrigerant migration in systems with relatively high system refrigerant charges.

The crankcase heater control is integrated into the ICC and is designed for maximum energy savings and uses a 120-minute off delay.

Summary of operation:
• The crankcase heater is off whenever the compressor is running.
• Once the compressor turns off, the crankcase heater control (CCH) begins the two-hour timer countdown.
• If the compressor stays off for two hours, the CCH turns on the crankcase heater.

All heaters are located on the lower half of the compressor shell. Its purpose is to drive refrigerant from the compressor shell during long off cycles, thus preventing damage to the compressor during start-up.

At initial start-up or after extended shutdown periods, make sure the heater is energized for at least 12 hours before the compressor is started. (Disconnect switch on and wall thermostat off.)

10.0 HARD START COMPONENTS
Factory-installed start components are standard on all models.
11.0 HIGH AND LOW PRESSURE CONTROLS (HPC AND LPC)

These controls keep the compressor from operating in pressure ranges which can cause damage to the compressor. Both controls are in the low voltage control circuit.

High pressure control (HPC) is an automatic-reset which opens near 610 PSIG and closes near 420 PSIG.

The low pressure control (LPC) is an automatic-reset which opens near 15 PSIG and closes near 40 PSIG.

NOTE: HPC and LPC are monitored by the Comfort Control2 System™. See Section 12.0.

---

11.1 Evacuation Procedure

Evacuation is the most important part of the entire service procedure. The life and efficiency of the equipment is dependent upon the thoroughness exercised by the serviceman when evacuating air and moisture from the system.

Air in the system causes high condensing temperatures and pressure, resulting in increased power input and non-verifiable performance.

Moisture chemically reacts with the refrigerant and oil to form corrosive hydrofluoric and hydrochloric acids. These attack motor windings and parts, causing breakdown.

After the system has been leak checked and proven sealed, connect the vacuum pump and evacuate system to 500 microns. The vacuum pump must be connected to both the high and low sides of the system through adequate connections. Use the largest size connections available since restrictive service connections may lead to false readings because of pressure drop through the fittings.

IMPORTANT: Compressors (especially scroll type) should never be used to evacuate the air conditioning system because internal electrical arcing may result in a damaged or failed compressor.

With thermostat in the “Off” position, turn the power on to the furnace and the heat pump. Start the heat pump and the furnace with the thermostat. Make sure the blower is operating.
12.0 CONDENSING UNITS EQUIPPED WITH THE COMFORT CONTROL² SYSTEM™

The Comfort Control² is the next generation of the Integrated Compressor Control (ICC) and is an integral part of the Comfort Control² System™ with the following features:

12.1 Control Description (see Figure 4)

Dual 7-Segment LED
- Displays status and diagnostic codes (See Status and Diagnostic Description)
- Displays diagnostic/fault recall (See Test Mode/Fault Recall)

Red LED (Y1)
- Y1 red LED (solid on) indicates Y1 call from thermostat is present

⚠️ CAUTION

UNIT MAY START SUDDENLY AND WITHOUT WARNING
Solid red light indicates a thermostat call for unit operation is present at the ICC control. ICC control will attempt to start unit after short cycle timer expires or when in Active Protection mode will attempt to restart unit prior to Lockout mode.

Line Voltage Connector
- Line voltage is connected to control board at lug terminals L1 & L2
- Maximum wire size accepted is 6 AWG copper wire
- # 4 – 6 AWG 45 in/lbs
- # 8 AWG 40 in/lbs
- # 10 – 14 AWG 35 in/lbs
(Check wire terminations annually)

Compressor Control (K2)
- Sealed single pole compressor relay switch with optical feedback feature (arc detection)

---

![FIGURE 4 ICC BOARD](image-url)
Thermostat Connector (E2)
- R – 24VAC from the indoor unit 24VAC transformer (40 VA minimum)
- C – 24VAC Common from the indoor unit 24VAC transformer
- 1-Data: System Communications Line 1
- 2-Data: System Communications Line 2

Low Volt Fuse
- If required replace with 3 A automotive ATC style blade fuse

Low Pressure Control (LPC Input)
- Low-pressure control is factory installed
- Low pressure control is an automatic resetting device

High Pressure Control (HPC Input)
- High-pressure control is factory installed
- High pressure control is an automatic resetting device

Ambient Temperature Sensor (included with all applications)
- Included with all applications

TEST and SW2 Buttons
- TEST and SW2 buttons used to enter Test and Fault Recall Mode

Memory Card
- The memory card stores all unit information.
- The unit information is called shared data.
- The shared data is all the information needed for proper unit operation.

FIGURE 5
TYPICAL COMFORT CONTROL™ SYSTEM™ WIRING DIAGRAM
12.2 Comfort Control\textsuperscript{2} Control Wiring

The four 18AWG low voltage control wires must be installed from the thermostat to the indoor unit and from indoor unit to the outdoor unit. The wire length between the thermostat and indoor unit should not be greater than 100 feet. The wire length between the indoor unit and outdoor unit should not be greater than 125 feet.

A serial communicating HVAC system consists of:

- Serial communicating heat pump or serial communicating condensing unit
- Serial communicating air handler or serial communicating furnace
- Serial communicating thermostat

**IMPORTANT:** If the installed system does not meet these requirements, the system must be wired using traditional control wiring, reference Section 12.7 Conventional 24VAC Thermostat Control Wiring.

The Comfort Control\textsuperscript{2} requires four (4) control wires for unit operation:

- R – 24VAC
- C – 24VAC common
- 1 – Data wire 1
- 2 – Data wire 2

**Note:** Comfort Control\textsuperscript{2} requires 18 AWG thermostat wire.

**Note:** Term dipswitches should be in “ON” position.

If the low voltage control wiring is run in conduit with the power supply, Class I insulation is required. Class II insulation is required if run separate. Low voltage wiring may be run through the insulated bushing provided in the 7/8 hole in the base panel, up to and attached to the pigtails from the bottom of the control box. Conduit can be run to the base panel if desired by removing the insulated bushing.

The serial communicating air handler or serial communicating furnace transformer is equipped with a 24 volt, 50 VA transformer for proper system operation. See the wiring diagram in Figure 5 for reference.

12.3 Comfort Control\textsuperscript{2} ICC Control Operation

**Installation Verification**

- 24V AC power on R&C must be present at the ICC for it to operate
- Line voltage must be present at the ICC for the compressor and the outdoor fan to operate
- The ICC displays a “0” for standby mode. Standby mode indicates line voltage and 24VAC are present at the ICC and there is not a command for unit operation from the serial communicating thermostat.

![Comfort Control\textsuperscript{2} ICC Control Operation](image)

Zero (0) displayed
The unit is in standby

**Command for Compressor Operation (Y1 LED)**

- If a command for compressor operation is received by the ICC (first stage/second stage cooling or first stage/second stage heating), the red Y1 LED will illuminate.
- The ICC has an on/off fan delay of one (1) second for each stage of heating or cooling.
- The ICC ignores the low pressure control for the first 90 seconds of compressor operation.
- On heat pumps, the ICC ignores the LPC during the defrost cycle.
- The dual 7-segment LED displays five (5) operational status codes:

1) **First Stage Cooling Operation** – When the ICC receives a command for first stage cooling operation, a lower case “c” is displayed on the dual 7-segment LEDs.

![First Stage Cooling Operation](image)

Lower case “c” indicates first stage cooling operation

2) **Second Stage Cooling Operation** – When the ICC receives a command for second stage cooling operation, an upper case “C” is displayed on the dual 7-segment LEDs.
3) **First Stage Heating Operation** - When the ICC receives a command for first stage heating operation, “h” is displayed on the dual 7-segment LEDs.

4) **Second Stage Heating Operation** - When the ICC receives a command for second stage heating operation, “H” is displayed on the dual 7-segment LEDs.

5) **Defrost Operation** – When the ICC starts a defrost cycle, a lower case “d” is displayed on the dual 7-segment LEDs.

**3-minute Anti-short Cycle Timer**

- The ICC has a built in 3-minute time delay between compressor operations to protect the compressor against short cycling. The dual 7-segment LEDs will flash “c”, “C”, “h”, or “H” while the short cycle timer is active and a command for unit operation is received.

Flashing lower case c
A command for first stage cooling has been received

Flashing upper case C
A command for second stage cooling has been received

Flashing lower case h
A command for first stage heating has been received

Flashing upper case H
A command for second stage heating has been received
There are five (5) active protection modes:

1) Low Pressure Control Lockout
   - The ICC will display a flashing “L” followed by a flashing 21 when a low pressure control lockout occurs.
   - The ICC addresses low pressure control faults differently depending on the mode of unit operation (cooling or heating mode).

Active Protection – Code L21 – Open low pressure control

Cooling Mode
   - If the LPC opens three (3) times during the same command for cooling operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”.

IMPORTANT: This mode of active protection must be manually reset.

Heating Mode
   - There are two scenarios that will cause active protection during a LPC trip when the unit is in the heating mode:

   Active Protection with hard lockout:
   If the LPC opens three (3) times within 120 minutes for the same command for heating operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”.

IMPORTANT: This mode of active protection must be manually reset.

Active Protection with soft lockout:
If the LPC opens three (3) times for the same command for heating and the outdoor ambient temperature is below 5F, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”. Once the outdoor ambient rises above 5F the ICC will clear active protection automatically.

IMPORTANT: This mode of active protection will automatically deactivate once the outdoor temperature rises above 5F. Wait until the outdoor ambient temperature rises above 5F before performing further diagnostics.
2) High Pressure Control Lockout
• If the HPC opens three (3) times during the same command for unit operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “29”.

![L 29](image)

Active Protection – Code L29 – Open high pressure control

IMPORTANT: This mode of active protection must be manually reset.

3) Locked Rotor
• The ICC will display a flashing “L” followed by a flashing “04” when a locked rotor condition occurs.

![L 04](image)

Active Protection – Code L4 – Locked rotor

If the ICC detects the compressor has run less than 15 seconds for four (4) consecutive starts during the same command for unit operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “04”.

IMPORTANT: This mode of active protection must be manually reset.

4) Compressor Protector Trip
• If ICC detects a protector trip it will display a “P”. If protector doesn’t reset within 4 hours, the ICC display will change to “5”.

![P](image)

Compressor Protector – Code P – Protector Trip

5) Open Start Circuit Lockout
• The ICC will display a flashing “L” followed by a flashing “06” when an open start circuit condition occurs.

![L 06](image)

Active Protection – Code L6 – Compressor open start circuit

If the ICC detects current in the run circuit without current present in the start circuit, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “06”.

IMPORTANT: This mode of active protection must be manually reset.

6) Open Run Circuit Lockout
• The ICC will display a flashing “L” followed by a flashing “07” when an open start circuit condition occurs.

![L 07](image)

Active Protection – Code L7 – Compressor open run circuit

- When the ICC receives a command for second stage heating operation, “h1” is displayed on the 7-segment LEDs.
- Second Stage Heating Operation
- When the ICC receives a command for second stage heating operation, “h2” is displayed on the 7-segment LEDs.
- Second Stage Cooling Operation

Note: The ICC will attempt to start the unit when the TEST button is pressed and Push the TEST button down for one (1) second and release it.
If the ICC detects current in the start circuit without current present in the run circuit, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “07”.

**IMPORTANT:** This mode of active protection must be manually reset.

### Exiting Active Compressor Protection Lockout

There are three methods to reset the ICC after an active protection lockout:

1. Cycle the line voltage to the unit
2. Cycle 24VAC to the ICC (remove the R or C connection to the ICC)
3. Push the TEST button down with an insulated probe for one (1) second and release
   
   Note: The ICC will attempt to start the unit when the TEST button is pressed and released

**Note:** The preferred method of resetting the ICC is to push the TEST button down for one (1) second.

### 12.5 Test and Fault Recall Modes

#### Test Mode (Test Button on the ICC)

- Enter TEST mode by pressing the TEST button with an insulated probe for one (1) second and release.
- The TEST mode causes the ICC to do the following
  1. Resets the ICC from any active protection lockout mode
  2. Resets the 3-minute anti-short cycle timer
  3. Energizes the unit without a command for unit operation
- If the 3-minute anti-short cycle timer or 30 second minimum run timer is active (a flashing “c”, “C”, “h”, or “H” is displayed on the dual 7-segment LEDs) and a command for unit operation is present, TEST mode causes:
  1. A “t” to display momentarily on the dual 7-segment display

```
    Lower case “t”
```

2) The compressor will start and the outdoor fan will operate

3) The display will change to a steady “c”, “C”, “h”, or “H” to show the current command for unit operation.

**Note:** If a command for unit operation is present at the end of TEST mode, the unit will continue to operate.

- If no command for unit operation is present, TEST mode causes
  1. A steady “t” appears on the dual 7-segment LEDs
  2. The compressor will start
  3. The compressor will turn off after 5-seconds.

**Note:** Entering TEST mode without a command for unit operation will cause the compressor to run 5-seconds.

#### Fault Recall Mode (TEST and SW2 Buttons)

- Enter FAULT RECALL mode by pressing the TEST and SW2 buttons at the same time with insulated probes for one (1) second and release.
- When entering and exiting FAULT RECALL mode the top and bottom segments of the dual 7-segment LEDs will illuminate.

```
Fault Recall Mode – the top and bottom segments on the right side are illuminated
```

- When entering FAULT RECALL mode, the ICC will automatically scroll through stored faults on the dual 7-segment LEDs.
• Each fault is displayed one time with the top right hand segment of the dual 7-segment display activated between faults.
• Each fault is displayed with the most recent fault displayed first.
• A maximum of six individual faults can be stored
• A maximum of three consecutive identical faults are stored.
• A “0” will be displayed with no faults are stored
• The ICC will automatically exit the FAULT RECALL mode after displaying stored faults

Clear Fault History (TEST and SW2 Buttons)
• Clear FAULT HISTORY by pressing both TEST and SW2 button for five (5) seconds with insulated probes and release.
• The top and bottom segments of the dual 7-segment LEDs flash to indicate the history has been cleared.

Fault history is cleared with the top and bottom LED segments flash

NOTE: The memory card for the unit has specific shared data for this unit. The memory card is attached to the control box with a tether. The tether has an identification tag that can be used to identify the memory card. For the system data faults d1 through d8 reference the label on the memory card tether.
## ICC Diagnostic Codes

Descriptions of the ICC diagnostic codes are provided below:

<table>
<thead>
<tr>
<th>Dual 7-Segment LEDs Display Code</th>
<th>Diagnostic Description</th>
<th>Status/Possible Cause – Troubleshooting Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>0 – Standby</td>
<td>Normal operation</td>
</tr>
<tr>
<td></td>
<td>No command for unit operation</td>
<td></td>
</tr>
<tr>
<td>c</td>
<td>c - First Stage Cooling</td>
<td>Normal operation</td>
</tr>
<tr>
<td></td>
<td>Unit has received a command for first stage cooling</td>
<td></td>
</tr>
</tbody>
</table>
| c FLAShING                       | c - Anti-short cycle timer (3 minutes) or Minimum run timer (30 seconds) active | • The unit has received a command for first stage cooling during an active anti-short cycle timer or minimum run timer.  
• Wait until unit timer has expired or press the TEST button to defeat short cycle delay. |
| C                                | C - Second Stage Cooling| Normal operation                                 |
|                                  | Unit has received a command for second stage cooling |                                                 |
| C FLAShING                       | c - Anti-short cycle timer (3 minutes) or Minimum run timer (30 seconds) active | • The unit has received a command for second stage cooling during an active anti-short cycle timer or minimum run timer.  
• Wait until unit timer has expired or press the TEST button to defeat short cycle delay. |
| h                                | h - First Stage Heat Pump| Normal operation                                 |
|                                  | Unit has received a command for first stage heat pump |                                                 |
| h FLAShING                       | h – Anti-short cycle timer (3 minutes) or Minimum run timer (30 seconds) active | • The unit has received a command for first stage heat pump during an active anti-short cycle timer or minimum run timer.  
• Wait until unit timer has expired or press the TEST button to defeat short cycle delay. |
| H                                | H – Second Stage Heat Pump| Normal operation                                 |
|                                  | Unit has received a command for second stage heat pump |                                                 |
| H FLAShING                       | H – Anti-short cycle timer (3 minutes) or Minimum run timer (30 seconds) active | • The unit has received a command for second stage heat pump during an active anti-short cycle timer or minimum run timer.  
• Wait until unit timer has expired or press the TEST button to defeat short cycle delay. |
<p>| d                                | d – Defrost Active      | Normal operation                                 |
|                                  | The unit is undergoing a defrost cycle |                                                 |
| t                                | t - Test Mode           | The ICC is in TEST mode                          |</p>
<table>
<thead>
<tr>
<th>Dual 7-Segment LEDs Display Code</th>
<th>Diagnostic Description</th>
<th>Status/Possible Cause – Troubleshooting Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>P – Protector Trip</td>
<td>• Motor protector open</td>
</tr>
<tr>
<td></td>
<td>A command for compressor operation is present but no current is measured to the compressor</td>
<td></td>
</tr>
<tr>
<td>01</td>
<td>01 – Long Run Time (Compressor)</td>
<td>• Low refrigerant charge</td>
</tr>
<tr>
<td></td>
<td>The compressor has continuously run for more than 18 hours in the cooling mode.</td>
<td>• Air ducts have substantial leakage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Dirty indoor air filter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Dirty outdoor coil</td>
</tr>
<tr>
<td>02</td>
<td>02 – High Side Fault</td>
<td>• Outdoor coil is dirty (cooling mode)</td>
</tr>
<tr>
<td></td>
<td>Compressor limit has opened four (4) times within a call for operation</td>
<td>• Outdoor fan is not running (cooling mode)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Dirty indoor coil or filter (heating mode)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Indoor blower is not running (heating mode)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Liquid line restriction</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Excessive refrigerant charge</td>
</tr>
<tr>
<td>03</td>
<td>03 – Short Cycling</td>
<td>• Check thermostat wire connections (R, C, 1, &amp; 2)</td>
</tr>
<tr>
<td></td>
<td>The ICC detects the run time for the past four (4) compressor cycles is less than three (3) minutes each.</td>
<td>• Check thermostat location in zone (too close to discharge grill)</td>
</tr>
<tr>
<td>L4</td>
<td>L4 – Locked Rotor</td>
<td>• Bad run capacitor</td>
</tr>
<tr>
<td></td>
<td>The ICC detects four (4) consecutive protector trips have occurred and the average run time for each trip is less than 15 seconds</td>
<td>• Low line voltage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Excessive refrigerant in compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Seized bearings in compressor</td>
</tr>
<tr>
<td>05</td>
<td>05 – Open circuit (Compressor will not Run)</td>
<td>• Check for damaged, miswired, or wrong run capacitor</td>
</tr>
<tr>
<td></td>
<td>• The ICC has had a protector trip for longer than 4 hours</td>
<td>• Check for broken wires, loose connectors, or miswired compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check compressor windings for continuity</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check for open compressor internal protector</td>
</tr>
<tr>
<td>06</td>
<td>06 – Compressor Open Start Circuit</td>
<td>• Check for damaged, miswired, or wrong run capacitor</td>
</tr>
<tr>
<td></td>
<td>The ICC detects current in the Run circuit but not in the Start circuit of the compressor</td>
<td>• Check for broken wires, loose connectors, or miswired compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check compressor windings for continuity</td>
</tr>
<tr>
<td>L6</td>
<td>L6 – Compressor Open Start Circuit</td>
<td>• Check for damaged, miswired, or wrong run capacitor</td>
</tr>
<tr>
<td></td>
<td>The ICC detects current in the Run circuit but not in the Start circuit of the compressor four (4) times in one compressor call</td>
<td>• Check for broken wires, loose connectors, or miswired compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check compressor windings for continuity</td>
</tr>
<tr>
<td>07</td>
<td>07 – Compressor Open Run Circuit</td>
<td>• Check for damaged, miswired, or wrong run capacitor</td>
</tr>
<tr>
<td></td>
<td>The ICC detects current in the Start circuit but not in the Run circuit of the compressor</td>
<td>• Check for broken wires, loose connectors, or miswired compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check compressor windings for continuity</td>
</tr>
<tr>
<td>L7</td>
<td>L7 – Compressor Open Run Circuit</td>
<td>• Check for damaged, miswired, or wrong run capacitor</td>
</tr>
<tr>
<td></td>
<td>The ICC detects current in the Start circuit but not in the Run circuit of the compressor four (4) times in one compressor call</td>
<td>• Check for broken wires, loose connectors, or miswired compressor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Check compressor windings for continuity</td>
</tr>
<tr>
<td>09</td>
<td>09 – Low Secondary Volts</td>
<td>• Control transformer overloaded</td>
</tr>
<tr>
<td></td>
<td>The secondary voltage at R and C is below 18VAC</td>
<td>• Low line voltage</td>
</tr>
<tr>
<td>Dual 7-Segment LEDs Display Code</td>
<td>Diagnostic Description</td>
<td>Status/Possible Cause – Troubleshooting Information</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>------------------------</td>
<td>--------------------------------------------------</td>
</tr>
</tbody>
</table>
| 21 – Low Pressure Control Open   | The ICC detects the LPC is open. Note: The low pressure control is ignored for the first 90 seconds of compressor operation. | • Unit has low refrigerant charge  
• Indoor coil is frozen (cooling mode)  
• Dirty indoor coil or filter (cooling mode)  
• Indoor blower is not running (cooling mode)  
• Outdoor coil is frozen (heating mode)  
• Expansion valve is not operating correctly |
| 29 – High Pressure Control Open  | The ICC detects the HPC is open. | • Outdoor coil is dirty (cooling mode)  
• Outdoor fan is not running (cooling mode)  
• Dirty indoor coil or filter (cooling mode)  
• Indoor blower is not running (heating mode)  
• Liquid line restriction  
• Excessive refrigerant charge |
| 30 – Fuse Open                   | The ICC detects the on-board fuse is open. | • The 3-amp fuse on the ICC is open.  
• Low voltage wiring at R and C is damaged or miswired. |
| 80 – Low Air Flow                | The ICC detects that the indoor unit is not providing the minimum airflow requirements. | • Misapplied/wrong indoor air mover – replace with properly sized unit. |
| 83 – Condenser Coil Temperature Fault | The sensor detects an abnormally low or high coil temperature. | • Replace the sensor  
• Check sensor is installed correctly on control |
| 84 – Outdoor Ambient Temperature Fault | The sensor detects an abnormally low or high outdoor ambient temperature. | • Check unit placement – If the outdoor unit is in a high temperature area, wait until the ambient temperature drops and check sensor reading.  
• Replace the sensor.  
• Check sensor is installed correctly on control |
| 93 – Internal Control Fault      | The control is not functioning properly. | • Check control for proper system operation.  
• Replace control |
### 12.7 Conventional 24VAC Thermostat Control Wiring

The (-)PRL series of heat pumps allow the installer to use conventional 24VAC control wiring and a conventional thermostat for proper unit operation.

**IMPORTANT:** The preferred method of unit installation and operation is by the Comfort Control™ System™, which allows access to the fault history of the system. This diagnostic information is not available when the (-)PRL unit is using a conventional thermostat. Reference section 12.2 Comfort Control™ System™ Control Wiring.

Thermostat control wiring requires a minimum of six (6) wires for proper unit operation:

- **R** – 24VAC
- **C** – 24VAC common
- **Y1** – First stage operation
- **Y2** – Second stage operation
- **B** – Heat pump operation
- **D** – Defrost

Optional wiring:

- **L** – ICC fault information

#### L Terminal Output

- Flash 1 – Compressor running extremely long run cycle or low pressure
- Flash 2 – High pressure control trip
- Flash 3 – Unit short cycling
- Flash 4 – Locked rotor
- Flash 5 – Compressor will not run, open circuit
- Flash 6 – Open start circuit
- Flash 7 – Open run circuit
- Flash 8 – Control mis-operation
- Flash 9 – Low control voltage

When the L terminal from the outdoor unit is connected to a conventional thermostat that is L terminal compatible, the thermostat display will flash the above codes.

If the low voltage control wiring is run in conduit with the power supply, Class I insulation is required. Class II insulation is required if run separate. Low voltage wiring may be run through the insulated bushing provided in the 7/8 hole in the base panel, up to and attached to the pigtail from the bottom of the control box. Conduit can be run to the base panel if desired by removing the insulated bushing.
A thermostat and a 24-volt, 40VA minimum transformer are required for the control circuit of the condensing unit. The furnace or the air handler transformer may be used if sufficient. See the wiring diagram for reference. Use Table 6 to size the 24-volt control wirings.

**TABLE 6**

<table>
<thead>
<tr>
<th>SOLID COPPER WIRE - AWG.</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.0</td>
</tr>
<tr>
<td>2.5</td>
</tr>
<tr>
<td>2.0</td>
</tr>
<tr>
<td>Length of Run - Feet (1)</td>
</tr>
<tr>
<td>50</td>
</tr>
</tbody>
</table>

(1) Wire length equals twice the run distance.

**NOTE:** Do not use control wiring smaller than No. 18 AWG between thermostat and outdoor unit.

### 12.8 Typical Non-Communicating Thermostat Wiring Diagrams

The following figures show the typical wiring diagrams with (-)HPL air handler and (-)PRL heat pump. Cooling and heat pump airflows may need to be adjusted for homeowner comfort once the system is operational.

**FIGURE 6**

TYPICAL 2-STAGE THERMOSTAT: HEAT PUMP WITH ELECTRIC HEAT

**FIGURE 7**

TYPICAL TWO-STAGE THERMOSTAT: (-)PRL HEAT PUMP WITH ELECTRIC HEAT USING A HUMIDISTAT FOR DEHUMIDIFICATION.*

**FIGURE 8**

TYPICAL TWO-STAGE THERMOSTAT: (-)PRL HEAT PUMP WITH ELECTRIC HEAT USING A TWO-STAGE THERMOSTAT WITH DEHUMIDIFICATION.*

**FIGURE 9**

(-)PRL HEAT PUMP WITH ELECTRIC HEAT USING A TWO-STAGE THERMOSTAT WITH DEHUMIDIFICATION* AND A MALFUNCTION LIGHT

*If maximum outlet temperature rise is desired, it is recommended that W1 and W2 be jumpered together.

*See Section 5.11 for proper DIP switch selection.

### WIRE COLOR CODE

- BK – BLACK
- G – GREEN
- PR – PURPLE
- Y – YELLOW
- BR – BROWN
- GY – GRAY
- R – RED
- BL – BLUE
- O – ORANGE
- W – WHITE

**TABLE 6**

<table>
<thead>
<tr>
<th>FIELD WIRE SIZE FOR 24 VOLT THERMOSTAT CIRCUITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thermostat Load - Amperes</td>
</tr>
<tr>
<td>SOLID COPPER WIRE - AWG.</td>
</tr>
<tr>
<td>Length of Run - Feet (1)</td>
</tr>
</tbody>
</table>

*If maximum outlet temperature rise is desired, it is recommended that W1 and W2 be jumpered together.
12.9 ICC Control Operation with Conventional Thermostat Wiring

Installation Verification
• 24V AC power on R&C must be present at the ICC for it to operate
• Line voltage must be present at the ICC for the compressor and the outdoor fan to operate
• The ICC displays a “0” for standby mode. Standby mode indicates line voltage and 24VAC are present at the ICC and there is not a call for unit operation from the thermostat.

Call for Compressor Operation (Y1 LED)
• If a call for compressor operation is received by the ICC (first stage/second stage cooling or first stage/second stage heating), the red Y1 LED will illuminate.
• The ICC has an on/off fan delay of one (1) second for each stage of heating or cooling.
• The ICC ignores the lower pressure control for the first 90 seconds of compressor operation.
• On heat pumps, the ICC ignores the LPC during the defrost cycle.
• The dual 7-segment LED displays five (5) operational status codes:
  1) First Stage Cooling Operation – When the ICC receives a call for first stage cooling operation, a lower case “c” is displayed on the dual 7-segment LEDs.

![C] Lower case “c” indicates first stage cooling operation

  2) Second Stage Cooling Operation – When the ICC receives a call for second stage cooling operation, an upper case “C” is displayed on the dual 7-segment LEDs.

![C] Upper case “C” indicates second stage cooling operation

  3) First Stage Heating Operation - When the ICC receives a call for first stage heating operation, “h” is displayed on the dual 7-segment LEDs.

“h” indicates first stage heating operation
4) **Second Stage Heating Operation** - When the ICC receives a call for second stage heating operation, “H” is displayed on the dual 7-segment LEDs.

```
H
```

“H” indicates second stage heating operation

5) **Defrost Operation** – When the ICC starts a defrost cycle, a lower case “d” is displayed on the dual 7-segment LEDs.

```
d
```

Lower case “d” indicates defrost operation (in heating mode)

**3-minute Anti-short Cycle Timer**

- The ICC has a built in 3-minute time delay between compressor operations to protect the compressor against short cycling. The dual 7-segment LEDs will flash “c”, “C”, “h”, or “H” while the short cycle timer is active and a call for unit operation is received.

```
c
```

Flashing lower case c
A call for first stage cooling has been received

```
C
```

Flashing upper case C
A call for second stage cooling has been received

```
h
```

Flashing lower case h
A call for first stage heating has been received

```
H
```

Flashing upper case h
A call for second stage heating has been received

- The 3-minute time delay can be bypassed when a call for compressor operation is present by pressing the TEST button for 1 second and releasing. The compressor will begin operation and the dual 7-segment will stop flashing.

**30 Second Minimum Run Timer**

- The ICC has a built in 30 second minimum unit run time. If a call for compressor operation is received by the ICC and the call is removed, the compressor will continue to operate for 30 seconds. The dual 7-segment LEDs will flash “c”, “C”, “h”, or “H” while the minimum run timer is active.

**1 Second Compressor/Fan Delay**

- The ICC starts/stops the outdoor fan one (1) second after the start/stop of the compressor upon a call for compressor operation to minimize current inrush and/or voltage drop.
12.10 Active Compressor Protection Mode

- The ICC actively protects the compressor from harmful operation during a fault condition.
- When the ICC detects a condition that could damage the compressor, the ICC will enter active protection mode and lockout compressor operation.
- The condition causing active protection must be resolved then the ICC can be reset to restart the system.
- There are five (5) active protection modes:

1) Low Pressure Control Lockout
- The ICC will display a flashing “L” followed by a flashing 21 when a low pressure control lockout occurs.
- The ICC addresses low pressure control faults differently depending on the mode of unit operation (cooling or heating mode).

   ![Active Protection - Code L21 - Open low pressure control]

   Active Protection – Code L21 – Open low pressure control

Cooling Mode
- If the LPC opens three (3) times during the same call for cooling operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”.

**IMPORTANT:** This mode of active protection must be manually reset.

Heating Mode
- There are two scenarios that will cause active protection during a LPC trip when the unit is in the heating mode:

**Active Protection with hard lockout:**
If the LPC opens three (3) times within 120 minutes for the same call for heating operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”.

**IMPORTANT:** This mode of active protection must be manually reset.

**Active Protection with soft lockout:**
If the LPC opens three (3) times for the same call for heating and the outdoor ambient temperature is below 5F, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “21”. Once the outdoor ambient rises above 5F the ICC will clear active protection automatically.

**IMPORTANT:** This mode of active protection will automatically deactivate once the outdoor temperature rises above 5F. Wait until the outdoor ambient temperature rises above 5F before performing further diagnostics.

2) High Pressure Control Lockout
- If the HPC opens three (3) times during the same call for unit operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “29”.

   ![High Pressure Control Lockout Diagram]

   High Pressure Control Lockout Diagram
Active Protection – Code L29 – Open high pressure control

**IMPORTANT:** This mode of active protection must be manually reset.

3) **Locked Rotor**

- The ICC will display a flashing “L” followed by a flashing “04” when a locked rotor condition occurs.

Active Protection – Code L4 – Locked rotor

If the ICC detects the compressor has run less than 15 seconds for four (4) consecutive starts during the same call for unit operation, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “04”.

**IMPORTANT:** This mode of active protection must be manually reset.

4) **Open Start Circuit Lockout**

- The ICC will display a flashing “L” followed by a flashing “06” when an open start circuit condition occurs.

Active Protection – Code L6 – Compressor open start circuit

If the ICC detects current in the run circuit without current present in the start circuit, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “06”.

**IMPORTANT:** This mode of active protection must be manually reset.

5) **Open Run Circuit Lockout**

- The ICC will display a flashing “L” followed by a flashing “07” when an open start circuit condition occurs.

Active Protection – Code L7 – Compressor open run circuit

If the ICC detects current in the start circuit without current present in the run circuit, the ICC will lockout the compressor to keep it from continuing to operate and flash a “L” on the dual 7-segment LEDs followed by a “07”.

**IMPORTANT:** This mode of active protection must be manually reset.
**IMPORTANT:** This mode of active protection must be manually reset.

**Exiting Active Compressor Protection Lockout**

Three are three methods to reset the ICC after an active protection lockout:

1. Cycle the line voltage to the unit
2. Cycle 24VAC to the ICC (remove the R or C connection to the ICC)
3. Push the TEST button down for one (1) second and release

**Note:** The ICC will attempt to start the unit when the TEST button is pressed and released

**Note:** The preferred method of resetting the ICC is to push the TEST button down for one (1) second.

**12.11 Test and Fault Recall Modes**

**Test Mode (Test Button on the ICC)**

- Enter TEST mode by pressing the TEST button with an insulated probe for one (1) second and release.
- The TEST mode causes the ICC to do the following
  1. Resets the ICC from any active protection lockout mode
  2. Resets the 3-minute anti-short cycle timer
  3. Energizes the unit without a call for unit operation
- If the 3-minute anti-short cycle timer or 30 second minimum run timer is active (a flashing “c”, “C”, “h”, or “H” is displayed on the dual 7-segment LEDs) and a call for unit operation is present, TEST mode causes:
  1. A “t” to display momentarily on the dual 7-segment display
  2. The compressor will start
  3. The display will change to a steady “c”, “C”, “h”, or “H” to show the current call for unit operation.

**Note:** If a call for unit operation is present at the end of TEST mode will cause the unit to continue to operate.

- If no call for unit operation is present, TEST mode causes
  1. A steady “t” appears on the dual 7-segment LEDs
  2. The compressor will start
  3. The compressor will turn off after 5-seconds.

  **Note:** Entering TEST mode without a call for unit operation will cause the compressor to run 5-seconds.

**Fault Recall Mode (TEST and SW2 Buttons)**

- Enter FAULT RECALL mode by pressing the TEST and SW2 buttons at the same time with insulated probes for one (1) second and release.
- When entering and exiting FAULT RECALL mode the top and bottom segments of the dual 7-segment LEDs will illuminate.

  ![Fault Recall Mode - the top and bottom segments on the right hand are illuminated](image)

- When entering FAULT RECALL mode, the ICC will automatically scroll through stored faults on the dual 7-segment LEDs.
• Each fault is displayed one time with the top right hand segment of the dual 7-segment display activated between faults.
• Each fault is displayed with the most recent fault displayed first.
• A maximum of six individual faults can be stored
• A maximum of three consecutive identical faults are stored.
• A “0” will be displayed with no faults are stored
• The ICC will automatically exit the FAULT RECALL mode after displaying stored faults

IMPORTANT: The ICC stores the previous six history faults. The complete stored fault history cannot be displayed using a conventional thermostat.

Clear Fault History (TEST and SW2 Buttons)
• Clear FAULT HISTORY by pressing both TEST and SW2 button for five (5) seconds with insulated probes and release.
• The top and bottom segments of the dual 7-segment LEDs flash to indicate the history has been cleared.

Fault history is cleared with the top and bottom LED segments flash
13.0 ELECTRICAL WIRING

NOTE: Check all wiring to be sure connections are securely fastened, electrically isolated from each other and that the unit is properly grounded.
Field wiring must comply with the National Electric Code (C.E.C. in Canada) and any applicable local code.

13.1 Power Wiring

It is important that proper electrical power from a commercial utility is available at the condensing unit contactor. Voltage ranges for operation are shown in Table 7.
Install a branch circuit disconnect within sight of the unit and of adequate size to handle the starting current (see Table 1).
Power wiring must be run in a rain-tight conduit. Conduit must be run through the connector panel below the access cover (see Figure 1) and attached to the bottom of the control box.
Connect power wiring to line voltage lugs located in outdoor condensing unit electrical box. (See wiring diagram attached to unit access panel.)
Check all electrical connections, including factory wiring within the unit and make sure all connections are tight.
DO NOT connect aluminum field wire to the contactor terminals.

<table>
<thead>
<tr>
<th>TABLE 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>VOLTAGE RANGES (60 HZ)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nameplate Voltage</th>
<th>Operating Voltage Range at Copeland</th>
</tr>
</thead>
<tbody>
<tr>
<td>208/230 (1 Phase)</td>
<td>Maximum Load Design Conditions for Compressors</td>
</tr>
<tr>
<td></td>
<td>197 - 253</td>
</tr>
</tbody>
</table>

13.2 Grounding

A grounding lug is provided near the contactor for a ground wire.

⚠️ WARNING

THE UNIT MUST BE PERMANENTLY GROUNDED. FAILURE TO DO SO CAN CAUSE ELECTRICAL SHOCK RESULTING IN SEVERE PERSONAL INJURY OR DEATH.

13.3 Control Wiring

If the low voltage control wiring is run in conduit with the power supply, Class I insulation is required. Class II insulation is required if run separate. Low voltage wiring may be run through the insulated bushing provided in the 7/8 hole in the base panel, up to and attached to the pigtailed from the bottom of the control box. Conduit can be run to the base panel if desired by removing the insulated bushing.

A thermostat and a 24 volt, 40 VA minimum transformer are required for the control circuit of the condensing unit. The furnace or the air handler transformer may be used if sufficient. See the wiring diagram for reference. Use Table 7 to size the 24 volt control wiring.

14.0 START-UP AND PERFORMANCE

Even though the unit is factory charged with Refrigerant-410A, the charge must be checked to the charge table attached to the service panel and adjusted, if required. Allow a minimum of 5 minutes of run time before analyzing charge.

At initial start-up or after extended shutdown periods, make sure the heater is energized for at least 12 hours before the compressor is started. (Disconnect switch on and wall thermostat off.) Connect the communicating system per Figure 5. Once all devices are connected, power up the line and low voltage to the system. When all devices are powered, the thermostat should detect the indoor and outdoor units within 45 seconds.
15.0 CHECKING AIRFLOW

The air distribution system has the greatest effect on airflow. The duct system is totally controlled by the contractor. For this reason, the contractor should use only industry-recognized procedures.

The correct air quantity is critical to air conditioning systems. Proper operation, efficiency, compressor life, and humidity control depend on the correct balance between indoor load and outdoor unit capacity. Excessive indoor airflow increases the possibility of high humidity problems. Low indoor airflow reduces total capacity, and causes coil icing. Serious harm can be done to the compressor by low airflow, such as that caused by refrigerant flooding.

Heat pump systems require a specified airflow. Each ton of cooling requires between 340 and 450 cubic feet of air per minute (CFM).

Duct design and construction should be carefully done. System performance can be lowered dramatically through bad planning or workmanship.

Air supply diffusers must be selected and located carefully. They must be sized and positioned to deliver treated air along the perimeter of the space. If they are too small for their intended airflow, they become noisy. If they are not located properly, they cause drafts. Return air grilles must be properly sized to carry air back to the blower. If they are too small, they also cause noise.

The installers should balance the air distribution system to ensure proper quiet airflow to all rooms in the home. This ensures a comfortable living space.

These simple mathematical formulas can be used to determine the CFM in a residential or light commercial system.

Electric resistance heaters can use

\[
\text{CFM} = \frac{\text{volts} \times \text{amps} \times 3.414}{1.08 \times \text{temp rise}}
\]

Gas furnaces can use

\[
\text{CFM} = \frac{\text{BTUH}}{\Delta T \times 1.08}
\]

An air velocity meter or airflow hood can give a more accurate reading of the system CFM's.

16.0 CHECKING REFRIGERANT CHARGE

Charge for all systems should be checked against the Charging Chart inside the access panel cover. Before using the chart, the indoor conditions must be within 2°F of desired comfort conditions and system must be run until operating conditions stabilize (15 min. to 30 min.)

**IMPORTANT:** Use industry-approved charging methods to ensure proper system charge.

**NOTE:** The optimum refrigerant charge for the (-)PRL-0-36 & (-)PRL-048 is affected more by the application than the other (-)PRL models due to the relationship between the indoor and outdoor coil volumes. Therefore, multiple charging charts have been developed to assist the field technician in optimizing the charge for the application on these two models. Refer to the “Specific Charging Instructions” note shown on the charging chart attached to the unit and choose the appropriate chart for the specific application being installed or serviced. New installations utilizing a downflow or horizontal right air-handler or a coil installed on a gas furnace may require removal of refrigerant since the factory charge could result in an overcharged condition if the line set is relatively short.

16.1 Charging units with R-410A Refrigerant

Charge for all systems should be checked against the Charging Chart inside the access panel cover.
**IMPORTANT:** Do not operate the compressor without charge in system.
Addition of R-410A will raise pressures (vapor, liquid and discharge).
If adding R-410A raises both vapor pressure and temperature, the unit is overcharged.

**IMPORTANT:** Use industry-approved charging methods to ensure proper system charge.

<table>
<thead>
<tr>
<th><strong>CAUTION</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>R-410A PRESSURES ARE APPROXIMATELY 60% HIGHER THAN R-22 PRESSURES. USE APPROPRIATE CARE WHEN USING THIS REFRIGERANT. FAILURE TO EXERCISE CARE MAY RESULT IN EQUIPMENT DAMAGE, OR PERSONAL INJURY.</td>
</tr>
</tbody>
</table>

### 16.2 Charging By Liquid Pressure

Liquid pressure method is used for charging systems in the cooling and heating mode. The service port on the liquid service valve (small valve) and suction (large valve) is used for this purpose.

Verify that the outdoor unit is running and the indoor air mover is delivering the maximum airflow for this system size. Read and record the outdoor ambient temperature. Read and record the liquid and suction pressures at the ports on the liquid and suction valves. If refrigerant lines are sized using the nameplate charge, the correct liquid pressure is found at the intersection of the suction pressure and the outdoor ambient.

1. Remove refrigerant charge if the liquid pressure is above the chart value.
2. Add refrigerant charge if the liquid pressure is below the chart value.

### 16.3 Charging By Weight

For a new installation, evacuation of interconnecting tubing and indoor coil is adequate; otherwise, evacuate the entire system. Use the factory charge shown in Table 1 of these instructions or unit data plate. Note that charge value includes charge required for 15 ft. of standard size interconnecting liquid line. Calculate actual charge required with installed liquid line size and length using:

- 1/4" O.D. = .3 oz./ft.
- 5/16" O.D. = .4 oz./ft.
- 3/8" O.D. = .6 oz./ft.
- 1/2" O.D. = 1.2 oz./ft.

With an accurate scale (+/- 1 oz.) or volumetric charging device, adjust charge difference between that shown on the unit data plate and that calculated for the new system installation. If the entire system has been evacuated, add the total calculated charge.

**NOTE:** The optimum refrigerant charge for the (-)PRL-036 & (-)PRL-048 is affected more by the application than other (-)PRL models due to the relationship between the indoor and outdoor volumes. Therefore, if charging by weight on these two models, the net refrigerant charge must be reduced if the application utilizes an air-handler in the downflow or horizontal right configuration or in dual fuel applications (coil installed on a gas furnace). The recommended net charge reduction for downflow/horizontal right air-handler and dual fuel applications is shown on the applicable charging chart attached to the (-)PRL-036 & (-)PRL-048. It is highly recommended that the refrigerant charge also be checked and adjusted based on the appropriate charging chart once the unit is put into operation.

### 16.4 Final Leak Testing

After the unit has been properly evacuated and charged, a halogen leak detector should be used to detect leaks in the system. All piping within the condensing unit, evaporator, and interconnecting tubing should be checked for leaks. If a leak is detected, the refrigerant should be recovered before repairing the leak. The Clean Air Act prohibits releasing refrigerant into the atmosphere.
17.0 ACCESSORIES

17.1 Dual Fuel Kit Model (Part No. RXME-A01)
This kit is required if this unit is installed in a dual fuel application.

17.2 Remote Outdoor Temperature Model (Part No. 47-102709-03)
This is a kit that has a longer remote sensor that can be installed away from the outdoor unit for better thermostat temperature display.

17.3 RXME-A02 Communicating 2 Wire Kit
This kit will allow the outdoor unit to communicate to the system with only 2 wires.

18.0 TROUBLESHOOTING

IMPORTANT: The JEC series units with the ICC (Integrated Compressor Control) provide status and diagnostic information that greatly enhances the ability to quickly diagnose system faults. Use the following troubleshooting guides as another tool in system diagnostics.

NOTE: In diagnosing common faults in the cooling system, develop a logical thought pattern as used by experienced technicians. The charts which follow are not intended to be an answer to all problems but only to guide the technician’s troubleshooting. Through a series of yes and no answers, follow the logical path to a likely conclusion.

A novice technician should use these charts like a road map. Remember that the chart should clarify a logical path to the solution.

18.1 Serial Communicating System Initial Startup
Connect the system.
There are four wires that need to be connected to each unit:
- R 24 VAC
- C 24 VAC common
- 1 Communications
- 2 Communications

<table>
<thead>
<tr>
<th>Thermostat</th>
<th>Air Handler</th>
<th>Air Conditioner</th>
</tr>
</thead>
<tbody>
<tr>
<td>R</td>
<td>--------------</td>
<td>R --------------</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>C</td>
<td>C</td>
<td>C</td>
</tr>
</tbody>
</table>

These wires need to be connected to each device thermostat, indoor air handler and outdoor unit (heat pump or AC).

If the communications wires are wired backwards at any point the green LED (D52) will always be on. If this happens check the wires at each point to ensure they are not reversed.

Once all devices are connected power up the line and low voltage to the system. When all devices are powered the thermostat should detect the indoor and outdoor units within 45 seconds. The air handler and outdoor units have a set of bias dip-switches set at a factory default to the ON position. These dip-switches are for future use DO NOT CHANGE DIP SWITCHES.

Once the system is powered the airflow settings will be configured for all devices. The outdoor unit will send information to configure indoor airflow. If the indoor unit is incapable of supplying the required airflow a d3 fault will be displayed on the thermostat and outdoor unit.

All devices have a LEARN button. This button is for future use and has no function at this time.

IMPORTANT: DO NOT USE A PHONE CORD TO CONNECT INDOOR AND OUTDOOR UNITS. THIS WILL DAMAGE THE CONTROLS.

IMPORTANT: DO NOT CONNECT THE SYSTEM TO A PHONE LINE. THIS WILL DAMAGE THE CONTROLS.
ADVANCED SETTINGS
All adjustments for airflow are made at the thermostat at this point. Items that can be changed are Airflow trim adjustment Dehumidification Setpoint and mode of operation. The thermostat also has a wide range of fault and history information. The following tables show all of the available options by unit type. To go down into a menu press Install Config to move back up press the Menu button. See Installation Instructions.

18.2 REPLACEMENT OF COMFORT CONTROL² SYSTEM™ CONTROL BOARD
Each control board in the Comfort Control² System™ needs information specific to the unit the control is installed in. This information is called shared data because it is distributed (shared) on the HVAC network. The shared data for a unit contains information that allows the unit to operate correctly.

When a control board requires replacement, it is important that the replacement board gets the shared data from the old control. The primary way the replacement control gets this information is by the memory card that should be installed on the old control. Remove the memory card from the old control, but leave it attached to the unit by the plastic tether, replace the control and reinstall the memory card on the new control. If for some reason the memory card has been damaged or is missing, the shared data from the network (air handler) will be used by the control. The network shared data is considered a back up for a lost or missing memory card. Never remove the memory card from the unit or cut the tether of the memory card as it is the most effective way to transfer the shared data. If the memory card is damaged or missing a new memory card can be ordered from Pro Stock. The unit will operate without the memory card, but a D4 error will be displayed on the seven segment displays.

The memory card from a different unit should never be used.
18.3 Electrical Checks Flow Chart

Thermostat call
For cooling, no cooling

Outdoor Unit Running?
Yes
Refer to panel cover/documentation for Fault Code Troubleshooting. Check fault history for other faults.

No

7-Segment display lit?
No
Check control voltage (R and C) to control

Yes

Y1 LED lit?
No
No call received.
24V Systems: Check thermostat, control wiring
Comm Systems: Check comm. wiring, T-Stat

Yes

Flashing Mode Character
No
Waiting for Anti-S.C. Delay to clear

Yes

Note: For solid comm LED, check comm wiring, term/bus switches at ICC and AH ctrls.

Alternating “C” and “##” (Code)
No
Control in Lockout Mode. Check fault history and refer to Diagnostic Chart.

Yes

SEE PANEL COVER OR OTHER DOCUMENTATION FOR FAULT CODE TROUBLESHOOTING.
18.4 Cooling Mechanical Checks Flow Chart

Unit Running?
  YES
  Pressure problems?
  HIGH HEAD PRESSURE
  LOW HEAD PRESSURE
  LOW SUCTION PRESSURE
  Dirty Outdoor Coil
  Inoperative Outdoor Fan
  Overcharge
  Recirculation of Outdoor Air
  Non-condensibles
  Higher than Ambient Air Entering Outdoor Coil
  Wrong Outdoor Fan Rotation
  Low on Charge
  Open IPR Valve
  Low Ambient Temperature
  Inoperative Compressor Valves
  Outdoor Check Valve Closed
  Restricted Indoor Metering Device
  Restricted Filter Drier
  Dirty Filters
  Dirty Indoor Coil
  Inoperative Indoor Blower
  Low on Charge
  Restricted Indoor Metering Device
  Recirculation of Indoor Air
  Wrong Indoor Blower Rotation
  Inadequate Ducts
  Outdoor Check Valve Closed
  Restricted Filter Drier
18.5 Defrost Mechanical Checks Flow Chart

DEFROST SYSTEM

No Defrost
- Reversing Valve Stuck
  - Welded Rev Valve Relay
    - Loose Defrost Sensor
      - Check Coil Sensor Connector
- Poor Sensor Location
  - Wrong Defrost Timer Setting
  - Failed Defrost Relay (doesn’t stop O.D. Fan)

Incomplete Defrost
- Poor Sensor Location
  - Thermostat Satisfies During Defrost

Excessive Defrost
- Poor Sensor Location
  - Low System Charge
  - Wind Affecting in Defrost
### 18.6 General Trouble Shooting Chart

**WARNING**

DISCONNECT ALL POWER TO UNIT BEFORE SERVICING. CONTACTOR MAY BREAK ONLY ONE SIDE. FAILURE TO SHUT OFF POWER CAN CAUSE ELECTRICAL SHOCK RESULTING IN PERSONAL INJURY OR DEATH.

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSE</th>
<th>REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit will not run</td>
<td>• Power off or loose electrical connection</td>
<td>• Check for correct voltage at contactor in condensing unit</td>
</tr>
<tr>
<td></td>
<td>• Thermostat out of calibration-set too high</td>
<td>• Reset</td>
</tr>
<tr>
<td></td>
<td>• Defective contactor</td>
<td>• Check for 24 volts at contactor coil - replace if contacts are open</td>
</tr>
<tr>
<td></td>
<td>• Blown fuses / tripped breaker</td>
<td>• Replace fuses / reset breaker</td>
</tr>
<tr>
<td></td>
<td>• Transformer defective</td>
<td>• Check wiring - replace transformer</td>
</tr>
<tr>
<td></td>
<td>• High pressure control open (if provided)</td>
<td>• Reset - also see high head pressure remedy - The high pressure control opens at 450 PSIG</td>
</tr>
<tr>
<td>Outdoor fan runs, compressor doesn't</td>
<td>• Run or start capacitor defective</td>
<td>• Replace</td>
</tr>
<tr>
<td></td>
<td>• Start relay defective</td>
<td>• Replace</td>
</tr>
<tr>
<td></td>
<td>• Loose connection</td>
<td>• Check for correct voltage at compressor - check &amp; tighten all connections</td>
</tr>
<tr>
<td></td>
<td>• Compressor stuck, grounded or open motor winding, open internal overload.</td>
<td>• Wait at least 2 hours for overload to reset.</td>
</tr>
<tr>
<td></td>
<td>• Low voltage condition</td>
<td>If still open, replace the compressor.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Add start kit components</td>
</tr>
<tr>
<td>Insufficient cooling</td>
<td>• Improperly sized unit</td>
<td>• Recalculate load</td>
</tr>
<tr>
<td></td>
<td>• Improper indoor airflow</td>
<td>• Check - should be approximately 400 CFM per ton.</td>
</tr>
<tr>
<td></td>
<td>• Incorrect refrigerant charge</td>
<td>• Charge per procedure attached to unit service panel</td>
</tr>
<tr>
<td></td>
<td>• Air, non-condensibles or moisture in system</td>
<td>• Recover refrigerant, evacuate &amp; recharge, add filter drier</td>
</tr>
<tr>
<td>Compressor short cycles</td>
<td>• Incorrect voltage</td>
<td>• At compressor terminals, voltage must be ± 10% of nameplate marking when unit is operating.</td>
</tr>
<tr>
<td></td>
<td>• Defective overload protector</td>
<td>• Replace - check for correct voltage</td>
</tr>
<tr>
<td></td>
<td>• Refrigerant undercharge</td>
<td>• Add refrigerant</td>
</tr>
<tr>
<td>Registers sweat</td>
<td>• Low indoor airflow</td>
<td>• Increase speed of blower or reduce restriction - replace air filter</td>
</tr>
<tr>
<td>High head-low vapor pressures</td>
<td>• Restriction in liquid line, expansion device or filter drier</td>
<td>• Remove or replace defective component</td>
</tr>
<tr>
<td></td>
<td>• Flowcheck piston size too small</td>
<td>• Change to correct size piston</td>
</tr>
<tr>
<td></td>
<td>• Incorrect capillary tubes</td>
<td>• Change coil assembly</td>
</tr>
<tr>
<td>High head-high or normal vapor pressure - Cooling mode</td>
<td>• Dirty outdoor coil</td>
<td>• Clean coil</td>
</tr>
<tr>
<td></td>
<td>• Refrigerant overcharge</td>
<td>• Correct system charge</td>
</tr>
<tr>
<td></td>
<td>• Outdoor fan not running</td>
<td>• Repair or replace</td>
</tr>
<tr>
<td></td>
<td>• Air or non-condensibles in system</td>
<td>• Recover refrigerant, evacuate &amp; recharge</td>
</tr>
<tr>
<td>Low head-high vapor pressures</td>
<td>• Flowcheck piston size too large</td>
<td>• Change to correct size piston</td>
</tr>
<tr>
<td></td>
<td>• Defective Compressor valves</td>
<td>• Replace compressor</td>
</tr>
<tr>
<td></td>
<td>• Incorrect capillary tubes</td>
<td>• Replace coil assembly</td>
</tr>
<tr>
<td>Low vapor - cool compressor iced indoor coil</td>
<td>• Low indoor airflow</td>
<td>• Increase speed of blower or reduce restriction - replace air filter</td>
</tr>
<tr>
<td></td>
<td>• Operating below 65°F outdoors</td>
<td>• Add Low Ambient Kit</td>
</tr>
<tr>
<td></td>
<td>• Moisture in system</td>
<td>• Recover refrigerant - evacuate &amp; recharge - add filter drier</td>
</tr>
<tr>
<td>High vapor pressure</td>
<td>• Excessive load</td>
<td>• Recheck load calculation</td>
</tr>
<tr>
<td></td>
<td>• Defective compressor</td>
<td>• Replace</td>
</tr>
<tr>
<td>Fluctuating head &amp; vapor pressures</td>
<td>• TXV hunting</td>
<td>• Check TXV bulb clamp - check air distribution on coil - replace TXV</td>
</tr>
<tr>
<td></td>
<td>• Air or non-condensibles in system</td>
<td>• Recover refrigerant, evacuate &amp; recharge</td>
</tr>
<tr>
<td>Gurgling or pulsing noise at expansion device or liquid line</td>
<td>• Air or non-condensibles in system</td>
<td>• Recover refrigerant, evacuate &amp; recharge</td>
</tr>
<tr>
<td>Unit will not run</td>
<td>• Miswiring of communications (communication light on continuously)</td>
<td>• Check communication wiring</td>
</tr>
<tr>
<td>SYMPTOMS</td>
<td>POSSIBLE CAUSE</td>
<td>CHECK/REMEDIES</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-------------------------------------</td>
<td>-----------------------------------------------------</td>
</tr>
<tr>
<td>High superheat</td>
<td>Low charge</td>
<td>Check system charge</td>
</tr>
<tr>
<td></td>
<td>Faulty metering device</td>
<td>Restricted cap tube, TEV (TXV)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Power element superheat adjustment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Foreign matter stopping flow</td>
</tr>
<tr>
<td></td>
<td>High internal load</td>
<td>Hot air (attic) entering return</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Heat source on; mis-wired or faulty control</td>
</tr>
<tr>
<td></td>
<td>Restriction in liquid line</td>
<td>Drier plugged</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Line kinked</td>
</tr>
<tr>
<td></td>
<td>Low head pressure</td>
<td>Low charge</td>
</tr>
<tr>
<td></td>
<td>Suction or liquid line subjected to high heat source</td>
<td>Hot attic</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hot water line</td>
</tr>
<tr>
<td>Low voltage</td>
<td>Loose wire connections</td>
<td>Check wiring</td>
</tr>
<tr>
<td></td>
<td>Power company problem, transformer</td>
<td>Have problem corrected before diagnosis continues</td>
</tr>
<tr>
<td></td>
<td>Undersized wire feeding unit</td>
<td>Correct and complete diagnosis</td>
</tr>
<tr>
<td>High voltage</td>
<td>Power company problem</td>
<td>Have problem corrected</td>
</tr>
<tr>
<td>High head pressure</td>
<td>Overcharge</td>
<td>Check system charge</td>
</tr>
<tr>
<td></td>
<td>Dirty heat pump coil</td>
<td>Clean coil</td>
</tr>
<tr>
<td></td>
<td>Faulty or wrong size heat pump fan motor</td>
<td>Replace fan motor</td>
</tr>
<tr>
<td></td>
<td>Faulty fan blade or wrong rotation</td>
<td>Replace fan blade</td>
</tr>
<tr>
<td></td>
<td>Recirculation of air</td>
<td>Replace with correct rotation motor</td>
</tr>
<tr>
<td></td>
<td>Additional Heat Source</td>
<td>Correct installation</td>
</tr>
<tr>
<td></td>
<td>Non-condensibles</td>
<td>Recover refrigerant, Evacuate and recharge system</td>
</tr>
<tr>
<td></td>
<td>Equipment not matched</td>
<td>Correct mis-match</td>
</tr>
<tr>
<td>Short cycling of compressor</td>
<td>Faulty pressure control</td>
<td>Replace pressure control</td>
</tr>
<tr>
<td></td>
<td>Loose wiring</td>
<td>Check unit wiring</td>
</tr>
<tr>
<td></td>
<td>Thermostat</td>
<td>Located in supply air stream</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Differential setting too close</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Customer misuse</td>
</tr>
<tr>
<td></td>
<td>TEV</td>
<td>Internal foreign matter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Power element failure</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Valve too small</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distributor tube/tubes restricted</td>
</tr>
<tr>
<td></td>
<td>Capillary tube</td>
<td>Restricted with foreign matter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Kinked</td>
</tr>
<tr>
<td></td>
<td>I.D. reduced from previous compressor failure</td>
<td></td>
</tr>
</tbody>
</table>
### SYMPTOMS
**Short cycling of compressor (cont.)**
- Low charge: Check system charge
- Low evaporator air flow: Dirty coil
- Dirty filter
- Duct too small or restricted
- Faulty run capacitor: Replace
- Faulty internal overload: Replace compressor
- Faulty Compressor Valves: Fast equalization/
  Low pressure difference: Replace compressor and examine
  system to locate reason

### ELECTRICAL
**SYMPTOMS**
- Voltage present on load side of compressor contactor and compressor won’t run
  - Compressor start components: Check start capacitor
  - Check potential relay
  - Run capacitor: Check with ohmmeter
  - Internal overload: Allow time to reset
  - Compressor windings: Check for correct ohms
- Voltage present on line side of compressor contactor only
  - Thermostat: Check for control voltage to contactor coil
  - Compressor control circuit: High pressure switch
  - Low pressure switch
  - Ambient thermostat
  - Solid state protection or internal thermal sensors
  - Compressor timed off/on control or interlock
- No voltage on line side of compressor contactor
  - Blown fuses or tripped circuit breaker: Check for short in wiring or unit
  - Improper wiring: Re-check wiring diagram
- Improper voltage
  - High voltage: Wrong unit
  - Power supply problem
  - Low voltage: Wrong unit
  - Power supply problem
  - Wiring undersized
  - Loose connections
  - Single Phasing (3 phase): Check incoming power and fusing

### CONTAMINATION
**SYMPTOMS**
- Moisture
  - Poor evacuation on installation or during service: In each case, the cure is the same.
  - Recover refrigerant. Add filter drier, evacuate and re-charge
- High head pressure: Non-condensibles air
- Unusual head and suction readings: Wrong refrigerant
- Foreign Matter-copper filings: Copper tubing cuttings
- Copper oxide: Dirty copper piping
- Welding scale: Nitrogen not used
- Soldering flux: Adding flux before seating copper part way
- Excess soft solder: Wrong solder material

---

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## LOSS OF LUBRICATION

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>POSSIBLE CAUSE</th>
<th>CHECK OR REMEDIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressor failures</td>
<td>Line tubing too long</td>
<td>Add oil to the recommended level</td>
</tr>
<tr>
<td></td>
<td>Line tubing too large</td>
<td>Reduce pipe size to improve oil return</td>
</tr>
<tr>
<td>Low suction pressure</td>
<td>Low charge</td>
<td>Check system charge</td>
</tr>
<tr>
<td></td>
<td>Refrigerant leaks</td>
<td>Repair and recharge</td>
</tr>
<tr>
<td>Cold, Noisy compressor - Slugging</td>
<td>Dilution of Oil with Refrigerant</td>
<td>Observe piping guidelines</td>
</tr>
<tr>
<td>Noisy compressor</td>
<td>Migration</td>
<td>Check crankcase heater</td>
</tr>
<tr>
<td>Cold, sweating compressor</td>
<td>Flooding</td>
<td>Check system charge</td>
</tr>
<tr>
<td>Low Load</td>
<td>Reduced air flow</td>
<td>Dirty filter</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Dirty coil</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wrong duct size</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Restricted duct</td>
</tr>
<tr>
<td>Short cycling of compressor</td>
<td>Faulty pressure control</td>
<td>Replace control</td>
</tr>
<tr>
<td></td>
<td>Loose wiring</td>
<td>Check all control wires</td>
</tr>
<tr>
<td></td>
<td>Thermostat</td>
<td>In supply air stream, out of calibration,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Customer misuse</td>
</tr>
</tbody>
</table>

## FLOODED STARTS

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>POSSIBLE CAUSES</th>
<th>CHECK OR REMEDIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liquid in the compressor shell</td>
<td>Faulty or missing crankcase heater</td>
<td>Replace crankcase heater</td>
</tr>
<tr>
<td>Too much liquid in system</td>
<td>Incorrect piping</td>
<td>Check Piping guidelines</td>
</tr>
<tr>
<td></td>
<td>Overcharge</td>
<td>Check and adjust charge</td>
</tr>
</tbody>
</table>

## SLUGGING

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>POSSIBLE CAUSES</th>
<th>CHECK OR REMEDIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>On start up</td>
<td>Incorrect piping</td>
<td>Review pipe size guidelines</td>
</tr>
<tr>
<td>TEV hunting when running</td>
<td>Oversized TEV</td>
<td>Check TEV application</td>
</tr>
</tbody>
</table>

## FLOODING

<table>
<thead>
<tr>
<th>SYMPTOMS</th>
<th>POSSIBLE CAUSES</th>
<th>CHECK OR REMEDIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor system control using a TEV</td>
<td>Loose sensing bulb</td>
<td>Secure the bulb and insulate</td>
</tr>
<tr>
<td></td>
<td>Bulb in wrong location</td>
<td>Relocate bulb</td>
</tr>
<tr>
<td></td>
<td>Wrong size TEV</td>
<td>Use correct replacement</td>
</tr>
<tr>
<td></td>
<td>Improper superheat setting</td>
<td>Adjust, if possible; Replace, if not</td>
</tr>
<tr>
<td>Poor system control using capillary tubes</td>
<td>Overcharge</td>
<td>Check system charge</td>
</tr>
<tr>
<td>SYMPTOMS</td>
<td>POSSIBLE CAUSE</td>
<td>CHECK OR REMEDIES</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-----------------------------------------------------</td>
<td>--------------------------------------------------------</td>
</tr>
<tr>
<td>High Superheat, Low Suction Pressure</td>
<td>Moisture freezing and blocking valve</td>
<td>Recover charge, install filter-drier, evacuate system, recharge</td>
</tr>
<tr>
<td></td>
<td>Dirt or foreign material blocking valve</td>
<td>Recover charge, install filter-drier, evacuate system, recharge</td>
</tr>
<tr>
<td></td>
<td>Low refrigerant charge</td>
<td>Correct the charge</td>
</tr>
<tr>
<td></td>
<td>Vapor bubbles in liquid line</td>
<td>Remove restriction in liquid line</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Correct the refrigerant charge</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Remove non-condensible gases</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Size liquid line correctly</td>
</tr>
<tr>
<td>Misapplication of internally equalized valve</td>
<td></td>
<td>Use correct TEV</td>
</tr>
<tr>
<td>Plugged external equalizer line</td>
<td></td>
<td>Remove external equalizer line restriction</td>
</tr>
<tr>
<td>Undersized TEV</td>
<td></td>
<td>Replace with correct valve</td>
</tr>
<tr>
<td>Loss of charge from power head sensing bulb</td>
<td></td>
<td>Replace power head or complete TEV</td>
</tr>
<tr>
<td>Charge migration from sensing bulb to power head (Warm power head with warm, wet cloth. Does valve operate correctly now?)</td>
<td></td>
<td>Ensure TEV is warmer than sensing bulb</td>
</tr>
<tr>
<td>Improper superheat adjustment (Only applicable to TEV with adjustable superheat settings)</td>
<td></td>
<td>Adjust superheat setting counterclockwise</td>
</tr>
<tr>
<td>Valve feeds too much refrigerant, with low superheat and higher than mal suction pressure</td>
<td>Moisture causing valve to stick open.</td>
<td>Recover refrigerant, replace filter-drier, evacuate system and then nor-recharge</td>
</tr>
<tr>
<td></td>
<td>Dirt or foreign material causing valve to stick open</td>
<td>Recover refrigerant, replace filter-drier, evacuate system and recharge</td>
</tr>
<tr>
<td></td>
<td>TEV seat leak (A gurgling or hissing sound is heard AT THE TEV during the off cycle, if this is the cause.) NOT APPLICABLE TO BLEED PORT VALVES.</td>
<td>Replace the TEV</td>
</tr>
<tr>
<td>Oversized TEV</td>
<td></td>
<td>Install correct TEV</td>
</tr>
<tr>
<td>Incorrect sensing bulb location</td>
<td></td>
<td>Install bulb with two mounting straps, in 2:00 or 4:00 position on suction line, with insulation</td>
</tr>
<tr>
<td>Low superheat adjustment (only applicable to TEV with adjustable superheat setting)</td>
<td></td>
<td>Turn superheat adjustment clockwise</td>
</tr>
<tr>
<td>Incorrectly installed, or restricted external equalizer line</td>
<td></td>
<td>Remove restriction, or relocate external equalizer</td>
</tr>
<tr>
<td>Compressor flood back upon start up</td>
<td>Refrigerant drainage from flooded evaporator</td>
<td>Install trap riser to the top of the evaporator coil</td>
</tr>
<tr>
<td></td>
<td>Compressor in cold location</td>
<td>Install crankcase heater on compressor</td>
</tr>
<tr>
<td></td>
<td>Any of the causes listed under Symptoms of Problem #2</td>
<td>Any of the solutions listed under Solutions of Problem #2</td>
</tr>
<tr>
<td>SYMPTOMS</td>
<td>POSSIBLE CAUSE</td>
<td>CHECK OR REMEDIES</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>-------------------------------------------------------</td>
<td>-----------------------------------------------------</td>
</tr>
<tr>
<td>Superheat is low to normal with low suction pressure</td>
<td>Unequal evaporator circuit loading</td>
<td>Ensure air flow is equally distributed through evaporator</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check for blocked distributor tubes</td>
</tr>
<tr>
<td></td>
<td>Low load or airflow entering evaporator coil</td>
<td>Ensure blower is moving proper air CFM</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Remove/Correct any air flow restriction</td>
</tr>
<tr>
<td>Superheat and suction pressure fluctuate (valve is hunting)</td>
<td>Expansion valve is oversized</td>
<td>Install correct TEV</td>
</tr>
<tr>
<td></td>
<td>Sensing bulb is affected by liquid refrigerant or refrigerant oil flowing through suction line</td>
<td>Relocate sensing bulb in another position around the circumference of the suction line</td>
</tr>
<tr>
<td></td>
<td>Unequal refrigerant flow through evaporator circuits</td>
<td>Ensure sensing bulb is located properly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check for blocked distributor tubes</td>
</tr>
<tr>
<td></td>
<td>Improper superheat adjustment</td>
<td>Replace TEV or adjust superheat</td>
</tr>
<tr>
<td></td>
<td>(only possible with TEV having superheat adjustment)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Moisture freezing and partially blocking TEV</td>
<td>Recover refrigerant, change filter-drier, evacuate system and recharge</td>
</tr>
<tr>
<td>Valve does not regulate at all</td>
<td>External equalizer line not connected or line plugged</td>
<td>Connect equalizer line in proper location, or remove any blockage</td>
</tr>
<tr>
<td></td>
<td>Sensing bulb lost its operating charge</td>
<td>Replace TEV</td>
</tr>
<tr>
<td></td>
<td>Valve body damaged during soldering or by improper installation</td>
<td>Replace TEV</td>
</tr>
</tbody>
</table>
### 18.8 Subcooling Calculation

1. Measure the liquid pressure at the liquid line service valve.
2. Convert the liquid line pressure to saturated temperature. See Table 8.
3. Measure the liquid line temperature at the liquid line service valve.
4. Compare the liquid line temperature to the saturated temperature.
5. The difference between saturated temperature and liquid line temperature is the subcooling. Subcooling normal range 9° to 12°.

### Table 8
**Temperature Pressure Chart**

<table>
<thead>
<tr>
<th>TEMP (Deg. F)</th>
<th>R-410A PSIG</th>
</tr>
</thead>
<tbody>
<tr>
<td>-150</td>
<td></td>
</tr>
<tr>
<td>-140</td>
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</tr>
<tr>
<td>-130</td>
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<tr>
<td>-120</td>
<td></td>
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<tr>
<td>-110</td>
<td></td>
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<tr>
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<tr>
<td>-90</td>
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<tr>
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<tr>
<td>-60</td>
<td>0.4</td>
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<tr>
<td>-50</td>
<td>5.1</td>
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<tr>
<td>-40</td>
<td>10.9</td>
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<td>-35</td>
<td>14.2</td>
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<tr>
<td>-30</td>
<td>17.9</td>
</tr>
<tr>
<td>-25</td>
<td>22.0</td>
</tr>
<tr>
<td>-20</td>
<td>26.4</td>
</tr>
<tr>
<td>-15</td>
<td>31.3</td>
</tr>
<tr>
<td>-10</td>
<td>36.5</td>
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<tr>
<td>-5</td>
<td>42.2</td>
</tr>
<tr>
<td>0</td>
<td>48.4</td>
</tr>
<tr>
<td>5</td>
<td>55.1</td>
</tr>
<tr>
<td>10</td>
<td>62.4</td>
</tr>
<tr>
<td>15</td>
<td>70.2</td>
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<tr>
<td>20</td>
<td>78.5</td>
</tr>
<tr>
<td>25</td>
<td>87.5</td>
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<tr>
<td>30</td>
<td>97.2</td>
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<tr>
<td>35</td>
<td>107.5</td>
</tr>
<tr>
<td>40</td>
<td>118.5</td>
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<tr>
<td>45</td>
<td>130.2</td>
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<tr>
<td>50</td>
<td>142.7</td>
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<tr>
<td>55</td>
<td>156.0</td>
</tr>
<tr>
<td>60</td>
<td>170.1</td>
</tr>
<tr>
<td>65</td>
<td>185.1</td>
</tr>
<tr>
<td>70</td>
<td>201.0</td>
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<tr>
<td>75</td>
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<tr>
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<td>317.4</td>
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<tr>
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<tr>
<td>120</td>
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<tr>
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<td>446.5</td>
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<tr>
<td>130</td>
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<tr>
<td>140</td>
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<tr>
<td>145</td>
<td>576.0</td>
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<tr>
<td>150</td>
<td>612.8</td>
</tr>
</tbody>
</table>

### Table 9
**Air Conditioning System Troubleshooting Tips**

<table>
<thead>
<tr>
<th>SYSTEM PROBLEM</th>
<th>DISCHARGE PRESSURE</th>
<th>SUCTION PRESSURE</th>
<th>SUPERHEAT</th>
<th>SUBCOOLING</th>
<th>COMPRESSOR AMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overcharge</td>
<td>High</td>
<td>High</td>
<td>Low</td>
<td>High</td>
<td>High</td>
</tr>
<tr>
<td>Undercharge</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td>Liquid Restriction (Drier)</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
<td>High</td>
<td>Low</td>
</tr>
<tr>
<td>Low Evaporator Airflow</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td>Dirty Heat Pump</td>
<td>High</td>
<td>High</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
</tr>
<tr>
<td>Low Outside Ambient Temperature</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
<td>High</td>
<td>Low</td>
</tr>
<tr>
<td>Inefficient Compressor</td>
<td>Low</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>Low</td>
</tr>
<tr>
<td>TXV Feeler Bulb Charge Lost</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
<td>High</td>
<td>Low</td>
</tr>
<tr>
<td>Poorly Insulated Sensing Bulb</td>
<td>High</td>
<td>High</td>
<td>Low</td>
<td>Low</td>
<td>High</td>
</tr>
</tbody>
</table>